



<div><div><div>Qussai ALKutami</div><div>Senior Teller, cashier</div></div></div>		<div>+971 506241889</div> <div>UAE, Dubai</div> <div>Address: Al-Regga, Abu Baker Al Siddique</div> <div>Visa Status: Visitor visa valid till october 2023</div> <div>Nationality: Arabic, BD: 26/6/1997</div> <div>Marital status: Single , galkutami@gmail.com</div> <div></div>
<div><div>SUMMARY</div><div><div><div>- Over three years of hands-on experience in the money transfer industry as a seasoned cashier.</div><div>- Proficient in executing transactions efficiently, while strictly adhering to regulatory guidelines.</div><div>- Demonstrated commitment to providing exceptional customer service and maintaining high standards.</div><div>- Accurate handling of financial exchanges and meticulous maintenance of transaction records.</div><div>- Strong communication skills, coupled with effective problem-solving and conflict resolution abilities.</div></div></div></div>		
<div><div>PROFESSIONAL EXPERIENCE</div><div><div><div>Alharam for transfer money LLC, Damascus, Syria</div><div><div>CASHIER</div><div>October 2019 - May 2023</div><div><div><div><div><div><div>Exhibit outstanding customer service by promptly addressing customer inquiries and concerns</div><div>Contribute to cohesive team dynamics, enhancing operational efficiency and optimizing customer engagement.</div><div>Collaborate with team members to reconcile cash drawers at the beginning and end of each shift, promptly addressing any discrepancies.</div><div>Assist in training new cashiers, sharing insights into transaction procedures, customer service techniques, and regulatory compliance.</div><div>Exhibit proficiency in using point-of-sale (POS) systems, ensuring seamless and efficient processing of transactions.</div><div>Keep up-to-date with financial regulations, staying informed about any changes to anti-money laundering (AML) and Know Your Customer (KYC) protocols.</div><div>Responsible for handling the financial transfers</div></div></div></div></div></div><div><div>Alharam for transfer money LLC, Damascus, Syria</div><div><div>Accountant</div><div>may 2021 - may 2023</div><div><div><div><div><div>Cash officer in the company branch.</div><div>Inventory of incoming and outgoing funds to and from the company's branch.</div><div>Responsible for depositing and withdrawing cash balances from treasurers.</div><div>Monitor trustee balances and ensure work progresses within established procedures.</div></div></div></div></div></div></div></div></div></div></div>		
<div><div>EDUCATION</div><div><div>Damascus University, Bachelor's degree, Economics, banks and insurance 2016 – 2020</div></div></div>		<div><div>LANGUAGES</div><div><div>Arabic __ Native</div><div>English — intermediate</div></div></div>
<div><div>SKILLS</div><div><div><div>- Communication skills: Deliver exceptional service by addressing customer inquiries, concerns, and needs in a friendly and efficient manner.</div><div>- Adaptability: Easily adjust to changing customer demands, varying transaction volumes, and evolving company procedures.</div><div>- Training and Mentorship: Proven ability to train and mentor new cashiers, sharing expertise in transaction procedures, customer service techniques, and adherence to financial regulations.</div><div>- Time Management: Efficiently process transactions while maintaining focus on accuracy and ensuring customers are served promptly.</div></div></div></div>		
<div><div>TRAINING</div><div><div>Advanced accounting diploma: ECO Fans - student club institution</div></div></div>		<div><div>CERTIFICATES</div><div><div>Experience certificate issued on 15/7/2023</div></div></div>
<div><div>Reference: Sameh Maloule: Branch Agent at Alharam samehmaloule@yahoo.com , phone: +963 960666099</div></div>		