

FAHD AL- CHHADA

Customer Services Executive



Address: United Arab Emirates
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Date of birth: 04/08/1994 | **Nationality:** Syrian

CAREER OBJECTIVE

Working at institution with global reputation providing the possibility of career development.

Personality

- I am self-confident, optimistic, straightforward, helpful, hard-working and trustworthy.
- When I have a duty I make a lot of effort to do it the best way to be done to the fullest extent.

Professional Qualification

- Taking instructions very well and going about executing directives with great deal of diligence.
- Having the ability to learn new technologies as needed.
- Having a good team spirit, and ability to work under pressure.

WORK EXPERIENCE

Mohammed Sukkar stone, Marble and Ceramic Company

Sales Executive

2022- Currently / United Arab Emirates

- Create potential clients and rapport by networking.
- Provide the best advice and consultation to clients.
- Generate new clients and new business.
- advising clients and handle all customer inquiries, requests, and complaints to maximize customer satisfaction.

EMMA-TEL Company

Call Center

08/2017- 09/2022 / Syria

- Act as a first point of contact for complaint management.
- Record the call details in the system along with summary of query.
- Assists customers for call back requests received through emails, booking appointments.
- Demonstrating and presenting products, and working towards monthly or annual targets.

Ministry Of Health

Health care official / Customer Services, Administrative Executive and Data entry within the front office of the Damascus health.

06/2016 - 01/2020 / Damascus

- Official of the primary health care center.
- Oversee health care, communication.
- Polio vaccination campaigns and covid-19.

EDUCATION

- **Hold a License in Law**
2022 / Bar Association / syria
- **Bachelor's Degree of Law**
2019 / Damascus University

Licenses
&
Certifications

- English language course.
ASIA center for science and languages / Syria
- International computer driving license "ICDL".
ASIA center for science and languages / Syria

LANGUAGE

Mother tongue(s): Arabic
Other language(s): English / Good
