



# JONNAMARIE VENERABLE

APPLICANT



## Contact



Al Owais Bldg. D Block Al Rigga,  
Dubai



+971566879155



Castrojonnamarie@gmail.com



## Skills

### Computer Literacy Skills



### Problem Solving



### Creativity



### Leadership



## Career Objectives

To obtain a challenging and rewarding role in my chosen field where I can utilize my skills and experience to contribute to the growth of the organization while enhancing my professional skills and personal development.



## Education

BS in Hotel Restaurant and Management  
2010

*University of Mindanao*

Secondary

2008

*Buanoy National High School*



## Work Experience

### Barista

Al Ain Class Motors | November 2021 - up to present

- Serves beverages such as coffee, tea, and specialty beverages.
- Responsible for taking customer orders.
- Cleaning and sanitizing work areas and equipment
- Educates customers by presenting and explaining the coffee drink menu.

### Customer Service Representative

Landmark Leisure | July 2021 -  
November 2021

- To aid, support, and guide customers who have inquiries, complaints, or issues with a product or service.
- Responsible for managing and resolving customer inquiries or complaints.

### Counter Cashier

Lulu Group International | Jan. 2019  
- June 2021

SM Mart Inc. | Jan. 2011 - Dec. 2018

- Handling cash transactions
- Balancing cash drawer
- Providing excellent customer service
- Maintaining records

### Sales Associate

NCCC Mall | Feb. 2010 - Dec. 2010

- Promotes the handled product, communicates, and deals with the customers.
- Ensured a correct and updated item barcode to the system and properly retagged the marked-down items.
- Monitored daily sales plan as well as the fast-moving and slow-moving items.
- Familiarized with the companies' promotions and events.