


# REA ROSE NUESTRO



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 Al Satwa Dubai, UAE

## ABOUT ME

I have five years in retail sales.  
I love serving other people. Giving other people a satisfaction that they need and seeing them happy motivates me to do my job nicely and improve to the things I needed to. I am knowledgeable in doing computer works.

## EDUCATION

**Cavite State University Philippines (Main Campus)**

Bachelor of Arts in political Science

**Diploma in Political Science**

2012-2016

## EXPERTISE

Management Skills Multitasking  
Negotiation Customer focus  
Communication Skills  
Computer literate

## EXPERIENCE

**Customer Service Associate**  
**Seattle Support Services**

**Feb 2023-Present**

**Receptionist**

**Nov. 2022-Jan 2023**

**Lanes and Games**

- Notifies company personnel of visitor arrival.
- Maintains security and telecommunications system.
- Informs visitors by answering or referring inquiries.

**Cashier / Customer Service**

**Sept 2017-Nov 2022**

**Ajman Markets Cooperative Society**

- Smile and Greet the Customers
- Comparing receipts with revenues
- Solving any customer inquiries
- Good customer service

**Cashier / Customer Service**

**March 2017-Sept . 2017**

**Metro Main Star Asia Corporation**

- Scanning goods
- Helping customers of their needs
- Scanning and collecting money

**Service Crew / Customer Service**

**May 2014- May 2015**

**Tri-L Foods Corporation**

- Assisting the Customer
- Provide appropriate solutions for customers complaint
- Coordinates for party preparations

**On the Job Training 2016**

Cardane Insurance Services  
Seretary / Admin  
Tuguegarao, Philippines

## CERTIFICATION

**Employee of the Month**  
**Seattle Support Services**  
**May 2023**

**Star of the Month**  
**Ajman Markets Consumable**  
**Cooperative Society**  
**August 2022**  
**Best Cashier / Service**

## OTHERS

**Pathway Connect Certificate**

BYU Pathway Worldwide  
**2022**

Course work in the following:

- Decision making
- Goals and time management
- Teamwork and collaboration
- Leadership
- Learning strategies