

# IBRAHIM AHMED

## BANKER



### CONTACT INFO

Ajman, UAE  
Al Naimia 1

- +971563835103
- ebrahimelderbawy@gmail.com
- Nationality: Egyptian

### EXPERIENCE

#### Sep 2022- Immediately

##### ❖ Accountant and Sales | Tourism Company

- Preparing and preparing financial reports and analyzing financial statements.
- Entering data and information into computer systems such as invoices, financial documents, entries, exchange orders, and all different accounts
- Obtain new sales opportunities through lead follow-ups, calls and emails.

#### Mar 2021- Jul 2022

##### ❖ Banker | CIB Bank

- Processing customer transactions
- Supporting cash management activities
- Maintaining customer data and monetary data

#### Dec 2018 – Nov 2020

##### ❖ Customer service | QNB Bank

- Working to solve problems for customers
- Ensuring that customers enjoy an excellent banking experience
- Informing and proposing new banking products and services to customers

#### Jan 2018 – Jul 2018

##### ❖ Trainer | Bank of Alexandria

- Training on the nature of work within the bank and how to manage various matters within it

### EDUCATION

#### Sep 2016 – Jun 2020

BACHELOR DEGREE IN COMMERCE | Mansoura University, Accounting Department, Egypt

SKILLS

- Customer service
  - Organizing
  - Multitasking abilities
  - Good listening
  - Communication Skills
  - The ability to remain calm in emergencies
- Accuracy  
Excellent time management skills  
Responsibility

COURSES

- TOFEL in English 2022
- ILETS in English 2022
- ICDL 2022
- A Computer course at Mansoura University 2018

LANGUAGES

Arabic : Mother Tongue  
English : Very Good  
French : Good