

SS Bin Lootah Bldg., Deira
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SURAIDA LEDASEN

SUMMARY

Experienced and motivated cashier working in fast-paced retail environments. Experienced in processing transactions. Delivering exceptional customer services and accurate money-handling. Enthusiastic attitude, and commitment to serving as honorable and hard working team member, and great attention to details

SKILLS

- Problem Solving
- Customer Service
- Accountable
- Detail-oriented
- Critical Thinking
- Interpersonal Skills
- Organizational

EXPERIENCE

Brand For Less, City Center Deira Dubai

– *Sales/Cashier*

JANUARY 2022 – JULY 2023

- Greeted customers to the store, following through on requests and orders.
- Processing, receiving payments, and issuing receipts.
- Scan all the items that the customer/s wanted to buy, ensure that prices are correct.
- Assist the customer/s in a professional way.
- Bag the items accordingly.
- Carried out all transactions on the cash register, including cash, card payments, and refunds or exchanges.
- Provide exceptional customer services.
- Successfully handled customer complaints by resolving issues.
- Ensured the shop was maintained to a high standard and all merchandise was displayed at all times, especially during busy periods.

Day to Day, Al Ittihad Road – Port Saeed – Dubai

– *Cashier*

MARCH 2021 – DECEMBER 2021

- Greeted customers to the store, following through on requests and orders.
- Successfully handled customer complaints by resolving issues.
- Provide exceptional customer services.
- Scan all the items that the customer/s wanted to buy, ensure that prices are correct.
- Bag the items accordingly.
- Carried out all transactions on the cash register, including cash, card payments, and refunds or exchanges.

EDUCATION

Buluan National High School, Buluan, Philippines

– *High School Graduate*

MAY 1994 – APRIL 1998, BULUAN, PHILIPPINES

ADDITIONAL SKILLS

- Cash Handling
- Point-of-sales (POS) System Proficiency

LANGUAGES

- Tagalog
- English
- Arabic

I hereby certify that the above information given this document is true and correct to the best of my knowledge and belief.

SURAIDA LEDASEN