



# JOHN DYLAN SUNDIAM

## SALES ASSOCIATE

### CONTACT

**Tel:** +971 50 198 7727

**Email:**

dylansundiamcxz@gmail.com

**Location:** Hamdan Street,

Abu Dhabi, UAE

### PROFILE

**Gender:** Male

**Age:** 21 y/o

**Nationality:** Filipino

**Civil Status:** Single

**Visa Status:** Employment Visa

### EDUCATIONAL BACKGROUND

**Alternative Learning System**

**Status:** Complete

**Year:** 2019 - 2020

### LANGUAGE KNOWN

English & Tagalog/Filipino

### SKILLS

- Communication and Interpersonal Skills.
- Experience with CRM or POS.
- Customer-Focused Mindset.
- Deep Knowledge in Product or Inventory.
- Creative Problem Solving & Decision Making.

### CHARACTER REF:

UPON REQUEST

### PROFILE

A professional individual that is responsible for demonstrating exceptional customer service by responding promptly and professionally to customer needs, providing in-depth product information and product recommendations.

### PROFESSIONAL EXPERIENCE

#### SALES ASSOCIATE

Apr 2023 – Sept 2023

Sparnod General Trading LLC.

Abu Dhabi, UAE

- Establishing, developing and maintaining positive business and customer relationships.
- Promoting business and selling products to the prospective customers.
- Performing cost-benefit analyses to the potential customers.
- Closing the sales.

#### SALES ASSOCIATE

Jul 2021 – Mar 2023

Penshoppe – Golden ABC, Inc.

Santa Rosa Laguna, PHL

- Providing customer service and helping in finding the perfect solution on their needs and what's available for them.
- Cash handling and inventory.
- Cleaning and floor-sets.
- Promoting business and selling products to the prospective customers.

#### SALES ASSOCIATE

Jan 2020 – June 2021

Oxygen Fashion, Inc.

Santa Rosa Laguna, PHL

- Ensure high level of customer satisfaction through excellent sales service.
- Assess customer's needs and provide assistance and information on product.
- Welcome customers to the store and answer their queries.
- Follow and achieve department's sales goals on a monthly, quarterly and yearly basis.
- Maintain in-stock and presentable condition in assigned areas.