

ABDUL RAHMAN ARIF

<u>OBJECTIVE</u>: - The Cashier's role is to ensure that each and every Customer is Served in a friendly Dedicated and detail-oriented cashier with exceptional customer service skills and a proven track record of handling cash transactions accurately and efficiently. Seeking a cashier position to contribute my strong organizational skills and commitment to providing excellent service.

SUMMARY: - Experience Summary More than 10+ years in this field.

Personnel Details

| Father`s Name: | M.A. Qayyoom |
|-------------------|-------------------------------|
| Current Location: | Hor Al-Anz, Dubai UAE. |
| Last Position: | Cashier |
| Previous Company: | King Khaja Restaurant (India) |
| Driving license: | Indian & Saudi Arabia |
| • Date of Birth: | 11-05-1979 |
| • Email: | arif78644@gmail.com |
| Mobile: | +971- 588192995 |
| Visa Status | Visit Visa 60 Days. |
| • Passport No. | X6051930 |

<u>Skills:-</u>

- Timely Manner, this includes Greetings Customers as they Enter the Super Markets Shopping Mall Restaurant, or Baker's Shop.
- Processing Customer Order through the POS System, and Notifying the Kitchen Staff of any Special Requests.
- Customer issues and maintain their assigned areas of the restaurant.
- Achieved sales goals through product recommendations to guests
- Assisted with the flow of guests by taking food and drink orders as needed
- Cash handling and end of day revenue reconciliation and applicable paperwork
- Monitoring the status of placed orders and encouraging the workers for faster preparation of orders
- Assuring the quality of food and arrangement of dishes are as per the standards marked by the higher authorities
- Maintaining detailed records of served orders and collected cash
- Assisting the cashier in generation of the daily cash reports
- Identified and investigated any cash differences or discrepancies.
- Responsible for daily cash, reconciliation cash counting, petty cash and balance floats.
- Cash register transactions, drawer balancing.
- Operate POS System, inventory Management, Price Editing.

Work Experience: -

King Khaja Restaurant 2019 to 2023 Hyderabad, India.

Job Role: Cashier

- Take customer orders, accurately record them, and enter them into the point-of-sale (POS) system.
- Manage cash, credit, and debit card transactions accurately and efficiently.
- Ensure the cash register is balanced and reconciled at the beginning and end of each shift.
- Provide customers with information about the menu, specials, ingredients, and dietary restrictions.
- Handle reservations and maintain a waiting list during peak dining hours.
- Address customer inquiries, concerns, and complaints in a professional and friendly manner.
- Coordinate with the kitchen staff to ensure accurate and timely order preparation.
- Recommend additional menu items, beverages, or desserts to increase sales and enhance the dining experience.
- Stay updated on new menu items, promotions, and restaurant policies through regular training and communication with management.

Job Role: Cashier

- Monitoring the status of placed orders and encouraging the workers for faster preparation of orders.
- Assuring the quality of food and arrangement of dishes are as per the standards marked by the higher authorities.
- Maintaining detailed records of served orders and collected cash.
- Assisting the cashier in generation of the daily cash reports.
- Operate all aspects of the register, including cash and card transactions, coupon & vouchers Transaction.
- Maintain an accurate cash drawer, ensuring that all transactions are accounted for by the end of the shift.

CERTIFICATIONS

EDUCATION

| 1998 | Higher Secondary School | National College, India. |
|------|------------------------------|---------------------------|
| 1996 | Secondary School Certificate | Khaja High School, India. |

LANGUAGES

- English
- Arabic
- Urdu
- Hindi

Abdul Rahman Arif