



# UBAID MUTTIKKAL

Customer service executive/Receptionist

## CONTACT

 +971 543209143  
 Musaffah , Abu Dhabi  
 ubaidmhamza@gmail.com

## EDUCATION

### IATA DIPLOMA

Safiya Academy Of  
Aviation Studies (SAAS)

2017-2018  
Kerala , India

### HIGHER SECONDARY

Kerala Board Of Higher  
Secondary Education  
2015-2017

GVHSS KALPAKANCHERY,  
KERALA

### SECONDARY (SSLC)

Kerala Board Of Public  
Examinations

2014-2015

ISHSS VARANAKKARA

## SKILLS

 Communication.

English -(fluent)

Hindi -(fluent)

arabic -(read& write)

Malayalam (Native)

 Critical Thinking

 Time Management

 Project Planning

 Design & Scale

 Document Review

## CAREER OBJECTIVE

Disciplined and enthusiastic IATA Diploma holder with 2 years experience in the industry. Eager to utilize my energy, knowledge, and experience while allowing myself the opportunity to grow professionally as well as to use my professional and interpersonal skills to be an asset to the company's continuous growth.

## EXPERIENCE

### CASHIER

LULU HYPERMARKET. LLC.ABU DHABI

2021-CURRENT

MANAGING AND OPERATING THE CASH REGISTER.  
PROVIDES A POSITIVE CUSTOMER EXPERIENCE WITH FAIR,  
FRIENDLY, AND COURTEOUS SERVICE.  
ITEMIZES AND TOTALS PURCHASES BY RECORDING  
PRICES, DEPARTMENTS, TAXABLE AND NONTAXABLE  
ITEMS.

### TICKETING AND RESERVATION EXECUTIVE

CAREERLINE TRAVEL CONSULTANT

MALAPPURAM,KERALA

BOOKING TICKETS AND OTHER REQUIRED SERVICES  
ACCORDING TO THE CUSTOMER'S NEEDS.  
PASSPORT SERVICES.

FINDING THE BEST ROUTES AND CHEAPEST FARES.  
ASSISTING CUSTOMERS WITH TRAVEL DOCUMENTS.

### TICKETING OFFICER /HOLIDAY PLANNER

SAFIYA TRAVELS INDIA.PVT.LTD

PLANNING AND ARRANGING HOLIDAY AND  
VACATION PACKAGES.

DEFINING THE TRAVEL BUDGET  
FINDING THE CHEAPEST FARES AVAILABLE.  
CUSTOMER RELATIONS.