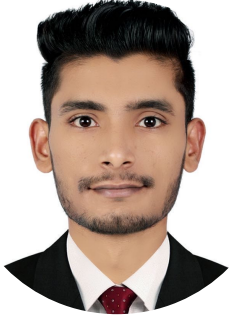


Mohammed

MAZHAR

CASHIER'S AND CUSTOMER SERVICE SUPERVISOR



CAREER OBJECTIVE

Mohammed Mazhar Uddin is a cashier supervisor at Majid Al Futtaim, a leading retail establishment in the region. He is also a commerce student at Geethanjali Junior College, where he is acquiring the foundational knowledge and skills for his career. With over 5 years of Experience, Mohammed has demonstrated excellence in leading and motivating a team of cashiers, ensuring efficient and accurate cash handling and management, and providing exceptional customer service. He has resolved inquiries, addressed customer concerns, conducted cash audits, and trained new cashiers. He has a sharp attention to detail, exceptional organizational skills, and a friendly and professional demeanour. He is driven by his pursuit of excellence and his passion and dedication for his field. He is ready to take on new challenges and opportunities in his role as a cashier supervisor.

HSC (10th)

Red convent high school / Secondary school
Certificate
2014

Civics Economics Commerce (Intermediate) +2

Geethanjali jr collage / Telangana Open
School Society
2021

SKILLS

Technical SKILLS

Cashiering
Cash Handling
Customer Satisfaction
Finance
Inventory Management
Team Management
Leadership
Problem Solving
Customer Experience
Retail Sales
Customer Support
Data Entry
Cash Management
Team Spirit
Customer Relationship
Management (CRM)

Language

English
Urdu
Hindi
Telugu

EXPERIENCE

Cashier

Spencer Hypermarket 08/05/2017 - 07/05/2018

Cashier

As a cashier, I managed customer transactions, handled payments, maintained cash register accuracy, provided top-notch customer service, and ensured compliance with company policies and regulations.

Cashier

Majid Al Futtaim (Carrefour Hypermarket) 06/09/2018 - 14/11/2021

Cashier

As a cashier, my responsibilities included efficiently processing customer transactions, handling various payment methods, maintaining the accuracy of cash registers, providing exceptional customer service, managing inventory levels, ensuring security measures, adhering to company policies and regulations, consistently achieving high customer satisfaction ratings (NPS), and actively contributing to a positive and efficient in-store Experience.

OTHER DETAILS

Passport No. : S0660270
Pan No. : DVMPM0332K
Driving Licence : TS00920230003499 (INDIA)

REFERENCE

Name 1: Amna Shaker
Detail 1: Department Head in Majid Al Futtaim (Carrefour)
Email 1: Amshaker@mafcarrefour.com
Mobile No.. 1: 0505176200
Name 2: junu magar
Detail 2: ex-supervisor in Majid Al Futtaim (Carrefour)
Email 2: jmagar@gmail.com
Mobile No.. 2: 09779808959217

CONTACT DETAILS

Email: mohammedmazharuddin@gmail.com

Phone number: +971553370689/ +971582871699

VISA DETAILS

Status of visa :Visit Visa, Valid until 29-Nov-2023

Passport No: S0660270

Cashier's And Customer Service Supervisor

Majid Al Futtaim (Carrefour Hypermarket)15/11/2021 - 10/11/2022

Cashier's and Customer Service supervisor

• Led and motivated a team of cashiers, delegating tasks and conducting performance evaluations. • Maintained precise cash registers, executed cash audits, and ensured compliance with cash handling procedures. • Provided exceptional customer service, resolving inquiries and addressing customer concerns promptly. • Trained new cashiers on company policies, cash handling, and customer service standards. • Implemented strategies to prevent theft and fraud, including security checks. • Improved cashier

operations through process enhancements and technology integration. • Maintained transaction records, prepared financial reports, and analyzed sales data. • Ensured strict adherence to cash handling regulations and company policies and consistently achieving high customer satisfaction ratings(NPS)

ACHIEVEMENTS

Employee Of The Month Certificate

Employee Of The Month Certificate For Great Customer Service On February 8th In MALL OF THE EMIRATES-CARREFOUR HYPERMARKETS 2019

Retail Customer Excellence Program

The Retail Customer Excellence Program Certification Signifies My Expertise In Delivering Exceptional Customer Service And Optimizing The Retail Experience, Demonstrating My Commitment To Excellence In DEIRA CITY CENTRE-CARREFOUR HYPERMARKETS. 2022

PRESONAL DETAILS

Name: Mohammed Mazhar Uddin

Address: Hor-Al-Anz, Dubai, UAE

Mobile: +971553370689/ +971582871699

Date Of Birth: May-07-1999

Gender: Male

Nationality: INDIAN

Marital Status: Married

Pan No: DVMPM0332K

Driving Licence : TS00920230003499 (India)

Hobbies: Web surfing, Watching informative videos, Collecting information, Singing, Cooking, photography

Declaration

I hereby declare that the above mentioned information is true to the best of my knowledge and belief.

PLACE : Dubai, UAE

DATE : 24-09-2023

SIGNATURE

