# **ABDUL AZEEZ**

# Cashier, Customer Service Executive



azeezabdulpb@gmail.com



03-12-1996



0551911325



Al karama Dubai



Abdul-azeez-a33b78197

Passport Number:-N6889755 Date of Issue :-27-01-2016 Date of Expiry :-26-01-2026 Visa Status :- Visit / Tourist Visa



# **Work Experience**

# Cashier and Customer Service Executive

worked as Cashier and on the behalf of the best performance promoted as Cashier Supervisor and Customer Service Executive at Doha Qatar (5/2020 -8/2022)

### **Duties and Responsibilities**

- Collect Payments whether cash or credit.
- •Handling cash and bank transactions, BillingFiling Data to sysytem.
- •Ensuring transactions are completed in an efficient manner .
- Provides support and information to Customers, Over the counter and by phone

### Front Desk Executive

One Year Worked as Receptionist at Coral Isle Foyr star Hotel at Kerala India (08/2018-08/2019)

### **Duties and Responsibilities**

- •Welcoming guest and checking their details against their booking.
- •Anwer all incoming calls and redirect them and keep messaging.
- •Responding to requestfor help and information.

### Sales Executive

2 Year worked as Sales Executive in Big Bazar kerala India (9/2015-11/2017

#### **Duties and Responsibilities**

- •Setting sales goals and developing sales strategies.
- •contacting potential and existing customers on the phone,by mail, and in person.
- Handling customer questions, inquiries, and complainya.

# **Education History**

- Bachelor of Commerce (B.Com) kannur University (6/2014-04/2017)
- Diploma in Aviation & Hospitality management STED Council (6/17-8-2018)
- Office Automation (MS-Word, MS -Excel, MS-PowerPoint ) Master Computer Institute

# **Relevant Skills**

- Client Relationship
- Analytical and creative thinking.
- Excellent customer service.
- Ouick learner.
- Customer OrientedApproach, ensuring retention and satisfaction.
- Ability to use positive language.

# **LANGUAGE**

# **English**

Full professional proficiency

#### Hindi

Native or Bilingual proficiency

### Arabic

**Average** 

## Malayalam

Native or Bilingual proficiency

### **Tamil**

Native or Bilingual proficiency

## **Tagalog**

Basic