Sruthy Unnikrishnan

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United Arab Emirates

Summary

I am a professionally qualified Banking Operations, Risk and Fraud Prevention Executive with 3 years experience. Currently handling 70 plus banking and non banking relationships inside and outside UAE. I have successful track record of Customer support. As a team member, supporting Banking Operations and Risk and Fraud Prevention manager with day to day work.

Education

Human Resources Management

ITM B School , India 06/2018

B.Com Co-Operation

University of Calicut, India 11/2015

Skills

Customer service, Relationship Management, Risk Management, Fraud Prevention, Due Diligence, Time management, Report Preparation, Teamwork, Banking, Operations Management, Risk Assessment, Microsoft Office, Microsoft Excel, Documentation

Experience

Al Ahalia Money Exchange Bureau

Banking Operations, Risk and Fraud Prevention Executive , Abu Dhabi-UAE 11/2020 - Present

Closely working with Correspondent relationships manager, handling 70 plus banking and non banking relationships inside and outside UAE. Assisting on day to day work like, Branch Monitoring ,Target Management, daily operations. Continue coordination with MTOs and Banks to ensure the successful remittance track.focused customer services to increase the profits. Supporting AML team for annual KYC review. New relationships on boarding. Supporting in Agreement review and renewals. Documentation of monthly remittance report. As part of Risk and Fraud Prevention team, identifying and preventing operational risk and mitigating financial risk. identifying and updating risk assessment and risk register. Annually conducting Enterprise Risk assessment to understand the current risk rating. Conducting Anti fraud training for new joiners.

Allstream Globals

Talent Acquisition Specialist , Abu Dhabi-UAE 10/2019 - 09/2020

Allstream Globals is a recruitment Consultancy, focused in UAE oil and gas market. I was closely worked with the business development and hiring team. Developing and on boarding new clients and completing their requirements on time.

Languages

English, Hindi, Malayalam, Tamil

Certificates

 ${\tt ISO~31000:2018~Enterprise~Risk~Manager~,~Crowe~_~Key~Risk~Indicators,~Open~Thinking~Academy-~Compliance~Audit~Intelligence}$