

# SAMIR HUSSAIN

**Address:**

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## Summary

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“Cashiers” To accurately perform all transactions and other service transactions for the customers. Provides fast, excellent and error free services to customers in a very professional way complying with SGOT Rule (Smile – Greet – Offer- Thank).

## Skill Highlights

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- Flexibility, Cash Management
- Time Management Skills, Hardworking
- Multitasking, Initiative, Team player
- Communication Skills, AML Analysis
- Vendor Management, Remittance
- Compliance, Outlook
- Accuracy, MS Office, Documentation
- Sales and Services

## Experience

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**Cashier (Relationship Officer) - 08/2015 to 08/2023**

**ICICI BANK LTD, India**

- Respect and comply with AML rules, policy and procedures of the company at all times.
- Manage transactions with customers using cash registers.
- Scan goods and ensure pricing is accurate. Collect payments whether in cash or credit.
- Issue receipts, refunds, change or tickets. Redeem stamps and coupons.
- Resolve customer complaints, guide them and provide relevant information.
- Greet customers when entering or leaving the store. Maintain clean and tidy checkout areas.
- Track transactions on balance sheets and report any discrepancies.
- Handle merchandise returns and exchanges. Cross-sell products and introduce new ones.
- Actively participate in marketing activities (indoor and outdoor).

## Education

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Bachelor Degree of Science: **Mathematics Physics - 2014**

**Jai Prakash University, India**

### Certified:

**Think Privacy, KYC Branch Banking, KYC-Accounts, Corporate Attire Grooming and Etiquette etc.-2015**

**NIIT INSTITUTE OF FINANCE, BANKING AND INSURANCE TRAINING LIMITED, India**

## Languages

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English

Hindi

## Additional Skills

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Microsoft Office package: **Microsoft Word, Excel, Access, Power point**

Statistical operation: **HRMS, Omni Flow, CRM, Finical, ERP, Bookkeeping etc.**