NAME: BISHNU GAUTAM



Competency Summary

OBJECTIVE:

Organized and detail-orientated Teller with cash handling and customer service experience. Organized professional with in-depth understanding general accounting and finance concepts. Dependable banking expert who excels at processing high volumes of error-free transactions and meeting scorecard goals.

Mobile 971522710441

Address Ajman-U A E

E-Mail Address bishnugautam78 0@gmail.com

About Me

DOB & PLACE:22nd
Apr 1985
Kathmandu, Nepal

Marital Status: Single

Visa Status: Valid Till – NOV 2023

Nationality:

Nepal Language: English, Hindi, Nepali ,Arabic

Education

Higher Secondary Education from Tribhuvan University 2004

Skills:

- Strong sense of banking ethics
- Account coding specialist
- Good mathematical ability
- Customer-service minded
- Approachable

- Safe and vault operation
- Currency and coin counter
- Cash dispenser operation
- knowledge of bank security systems
- Team player

Career History

FAMILIAR WITH OTHER ONLINE SYSTEM

- 1) GME Remittance pvt. Ltd. (Support In-charge from: 02/14/2020 To 03/17/2021)
- 2) SHARAF EXCHANGE CO.LLC (Customer Service Executive from: April 2016 To June 2017)
- 3) AL- Mirqab Exchange Co. WLL(Branch In-charge from: July 2008 To June 2014)

Job Descriptions

- Prepare branch invoices and reports on daily and weekly basis.
- Balance daily cash deposits and bank vault inventory with zero error rate.
- Establish new customer accounts including checking, savings, lines of credit, and loans.
- Manage opening and closing times for main branch.
- Oversee and mentor junior tellers and new employees.
- Delivered prompt, accurate, and excellent customer service.
- Received regional branch recognition award for outstanding customer service.
- Maintained confidentiality of bank records and client information.
- · Reported daily averages and shortages to the operations department.

Knowledge of Microsoft office Automation from a reputed organization.

OTHER ACTIVITIES AND HOBBIES:

- NET SURFING
- READING EBOOKS
- TROUBLESH OOTING
- PLAYING GAMES , LISTENING THE MUSIC AND MAKING BUSY MYSELF.

• Entered member transaction data into online banking software.

General Skills

I am fairly outgoing and tend to grasp and convey ideas and concept quickly and efficiently. Good communication, presentable and also Excellent written and verbal communication skills, Team Building and team player, Excellent interpersonal skills, Analytical skills and Keen observer.

DECLARATION:

I do hereby declare that the above stated information is true to best of my knowledge and belief.

BISHNU GAUTAM APPLICANT