



## ASHFAQUR RAHMAN

### JOB SEARCH INTENTION: ANY SUITABLE JOB

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Deira, Dubai, UAE

### PERSONAL DETAILS

**Date of Birth:** 15 March, 1978

**Nationality:** Bangladesh

**Visa Status:** Employment Visa

**Marital Status:** Married

### LANGUAGES

- English
- Hindi
- Bengali

### ADDITIONAL INFORMATION

Resolved concerns in an efficient, friendly and courteous manner. Supervised, trained and coached all team members. Evaluated team member performance and provided feedback. Met call guidelines including service levels, handle time and productivity. Solved unresolved issues. Handled all relations issues in a gracious manner and in accordance with policies.

### ABOUT ME

To build up a challenging and rewarding career in a well reputed organization that provider structured career advancement within the extent of competitive and dynamic environment and face challenging opportunities with sincerity, punctuality, commitment, self-confidence and hard working.

### PROFESSIONAL EXPERIENCE

❖ **Bahr Alabyad Information Technology network, Dubai, UAE**  
**Sales Executive** 05/23- Present  
**Information Technology**

- Experienced in providing sales and supply of computer accessories
- Skilled on providing comprehensive IT support service

❖ **Star Express Line** 02/05-12/22  
**Sales and marketing executive**  
**Logistics support and courier service**

- Experienced in providing logistics solution and international courier services in Bangladesh

❖ **Self-Employment** 01/09/-01/21  
**Drama Artist**  
**Theatre and Television Media**

- Extensive experience in performance arts, including and producing drama productions
- Skilled in directing and producing plays and other theatrical performances
- Proven ability to lead and motivate cast and crew to create high-quality productions

### EDUCATION

**National University of Bangladesh** 04/95-11/97  
**Bachelor of Art (BA)**

❖ **Charu Nidham School of Acting** 01/7/-12/09

#### **Diploma in performing Arts**

- Renowned for its excellence in the field of performing arts, Charu Nidham School of Acting is a leading Institution.

❖ **Quantum Method Yoga and meditation** 01/10-05/11

- Experienced in providing high-quality instruction in yoga and meditation at renowned institute.

### KEY SKILLS

- Demonstrated success in sales and marketing initiatives
- Proficient in computer operating systems
- Experienced in data entry
- Skilled in producing social media content.