# Hilal Shah

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# **Career Objective:**

To obtain a job in an institution where my professional experience, qualification and skills would be helpful to the growth of my employer and myself.

## **Education:**

- Masters in Sociology
- Bachelor of Computer Science

## Key Skills:

- Attention to Detail
- Active Listening Skills
- Improving customer experience
- Building Customer Loyalty
- Positive Attitude
- Bilingual Customer Support
- Time Management
- Interpersonal Skills
- Complaint Resolution
- Communication
- Patience
- Problem Solving
- Organizational Skills
- Critical Thinking Skills
- Decision Making
- Product Knowledge

#### Job Experience:

8 years of experience as Security Guard at Union Coop Hypermarket - Dubai 04 / 2015 to 08 / 2023

#### **Personal Information:**

Date of Birth:	October 19, 1992
Civil Status:	Single
Religion:	Islam
Language:	English, Arabic, Urdu
Nationality:	Pakistani

I hereby certify that the above information is true and correct with the best of my knowledge.