

HOSSAM REDA ALI ELSAYED

Mobile: +971 527440610

E-mail : hossamreda415@gmail.com



Objective

I'm Seeking A Challenging Position Where I Can Make A Good Use Of My Experience Background To Help Achieve The Growth Of This Organization And Well As Developing My Knowledge Enhancing My Skills Through My New Tasks.

Personal Information

Address : United Arab Emirates
Date of Birth : 1/9/1997
Nationality : Egyptian
Military Status : Completed
Marital status : single
Linked-in : <https://www.linkedin.com/in/hossam-reda-21a8051b8>

Education

Bachelor's degree of Science in Chemistry and Physics department (Oct 2016 –June 2020)
From Faculty of Science, Damanhour University , Egypt
Grade: Good

Work Experience

- Customer service representative and chat support Talabat (July 2022 – Oct 2023)
 - Handling and solving the issues that riders , customers and vendors Faces through chat and call by zoiper and freshchat in a specific time
- Tasheel Teller Responsible for (June 2022 – Dec 2022)
 - Issuance of loans
 - Receipt of installments
 - Calculation of penalties and fines
 - Dealings with banks
- Sales Man at Biscomisr , Egypt (Sep 2019 – Apr 2021)
 - responding to customer feedback and resolving conflicts effectively
 - Maintaining positive business relationships to ensure future sales
 - Keep abreast of best practices and promotional trends
- Organizer of conferences & concerts at Library of Alexandria , Egypt (Nov 2018 – Sep 2019)

Personal Skills

- Accurate and Attention to Details
- Ambitious To Learn
- High Leadership Skills
- Conflict Management and Problem Solving Skills
- Time Management
- Communication skills

Computer Skills

Excellent in using: Microsoft office package (Word, Power point, Excel, Publisher, Internet)

Volunteering work

- Al-Suif Charity

Language

Arabic: Native

English: Very Good