

# Rashid Hussain Jhatial

Customer service officer



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Dubai

## SKILLS

Ability to work hard and result result-oriented.

Self-motivated and ready to work under pressure

Sincere and honest in assigned duties

Efficient and well-behaved person

Extremely hardworking self-motivated

Ability to work independently in a team environment under supervision

## LANGUAGES

English  
Good

Urdu  
Excellent

Hindi  
Excellent

Sindh  
Mother Tongue

## CAREER OBJECTIVE

Most of my career in sales and customer services. I am seeking to obtain a promotable position that will enable me to use my sales skills. Customer service background and abilities to work well with people. I am looking for work that will have more experience for me to gain more culture and experience that makes me a distinguished person, so progress is the basis of every person for this career.

## PROFESSIONAL EXPERIENCE

### Bank Islami Pakistan, Customer service officer

April 2019 – December 2019

Assist customers with taking out different types of loans and Credit Cards, including personal, auto, home equity, etc.  
Managing client bank accounts, including opening and closing accounts, and overseeing transactions.  
Handled online promotions and coordinated with customers about latest offers.

### Bank Al Habib Limited, Cash officer

March 2016 – April 2017

Processing deposits and withdrawals. Introducing new members to the banking platform and software.

### ASA Pakistan Ltd Microfinance, Branch Manager

June 2010 – March 2016

Overseeing the approval of loans and lines of credit, marketing, building a rapport with the community to attract business and assisting with customer relations.

### ASA Pakistan Ltd Microfinance, Loan Officer

December 2009 – May 2010 | Pakistan

Meet with loan applicants to identify their needs and collect information for loan applications.  
Complete loan contracts and teach clients on policies and regulations.  
Interview applicants to define financial eligibility and establish debt payment plans.

## PERSONAL DETAILS

Passport No: AS8172481

Nationality: Pakistani

Gender: Male

Religion: Islam

Date of birth: 01-05-1987

Marital Status: Married

## EDUCATION

Masters in Economics,  
Shaheed Benazir Bhutto University Nawabshah

January 2014 – December 2015 | Mehr, Pakistan

Diploma in Information technology,  
Board of Technical Education Karachi

2008 | Larkana, Pakistan

## DECLARATION

I hereby declare that the above-mentioned information is correct to the best of my knowledge and belief. I bear the responsibility for the corrections of the above-mentioned particular.