# MUHAMMAD ASIF SALEEM

(SENIOR Sales & MARKETING SPECIALIST)

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Visa Status ~ Employment Visa ~

Dubai Driving license Holder ~



Nationality ~ Pakistani

### **Career Objective**

Dynamic and results-driven Outside Sales and Territory Manager with over **10 years** of **successful new business development**, **competitive market share expansion**, and **customer relationship development**. I Improve my interpersonal and time management skills & successfully manage a team and increase profitability achieving Sales goals and objectives. Energetic and goal-oriented with a genuine passion for sales strategy and a well-rounded background in supporting a progressive organization in optimizing performance and growth. Now I have found a suitable position for my career growth. Where I use my expertise, technical skills and achieve the assigned Targets.

### <u>Skills.</u>

Strategic Sales Planning	New Business Development	
Time Management	Product Promotion	
Customer Relationship Management	Team Leadership	
Cross Selling	SWOT Analyses	
Expert in Different Software like Rosetta, T-24 Unison, Uni-Core, CBS 8.5, KM Reports.	Sales & Marketing Specialist like a Consultant.	
Expert In Conversion, Retention & Business Expansion	Problem Solving	

### EDUCATION

MBA in Business Management from Education University, Lahore Pakistan in 2015

FSC Pre (ENG) Punjab Group OF Colleges Multan, Pakistan 2010

### ACHIEVEMENTS

- Achieve employee of the year award in 2016 for Conversion, Retention & New Business Development in PEPSICO.
- 4 Times Employee of the Month awards for Sales & Customer Experience from Pepsi Cola International LTD.
- In 2017 to 2021 I receive many appreciations certificate & star awards for sales and customer service in PepsiCo.
- > Received 4 certificate for AML/CFT Trainings in, Redha al Ansari & GCC Exchange.
- > When am working In PepsiCo as Area Sales manager in 2016 convert 73 Coca Cola high sales volume account convert into Pepsi Cola international.
- > Get 2 times promotion in PepsiCo and One Time in Redha al Ansari Exchange.
- I make my own poultry shed in Pakistan in year 2019, capacity of shed 5 thousand chicks, within one year I get 1.2 million Rupees Profit.
- I make my own grocery shop in Pakistan in 2020, initially investment only 0.6 million, I get profit in year 2020 to 2021 only 1.5 million.
- I have 15 Years' experience in Cattle farming business, Mango business, & agriculture Business, like Wheat, Cotton, Rice & different kind of Vegetables.

## WORK EXPERIENCE

### Dec'2022- Present with GCC EXCHANGE, Dubai as Customer Sales EXECUTIVE & Senior Cashier

### **Core Duties & Responsibilities**

# Provides fast and excellent customer service to the customers in a very professional way complying with SGOT Rule (Smile – Greet – Offer – Thank).

- > To provide excellent customer service for branch customers.
- > Resolve customer complaints independently, wherever possible.
- > To attend customers for all business transactions at the counter.
- Attending customers for making Remittance like Trans-fast, Ria Money, Western Union, Instant Cash, WPS salary, GCC remit, Bank TT, currency exchange, demand drafts /electronic transfer, etc.
- > To answer customer complaints, branch detail enquiries, Transaction & Rate enquiries.
- To provide currency exchange & remittance delivery information. Prepares daily & weekly sales reports.
- > To perform the role of **marketing & sales executive** during off-peak business hours.
- > To maintain records, prepares reports and performs work processing assignments.
- > To give information to customers about different modes of transaction, rates for different transaction/prices.
- > To give information on local promotions & activities and other info that provides a valuable service to our customers.
- > To make sure that all the required tools are available in the branch and inform the BM or the concerned dept. e.g., flyers, posters, forms etc.
- > To contribute towards branch business development.

### Dec'2021 - Dec'2022 with Ridha Al Ansari Exchange, Dubai as Customer Service & Sales Executive

### Core Duties & Responsibilities,

Radha Al Ansari Initially appoint me as a **Sales Executive** for Business Development, after 4 Month Company giving me opportunity as a **Customer Service officer.** 

- > I am Responsible for Business Development of 15 Branches.
- > I am Responsible of marketing activities, handling customer complaints and promotion activities.
- > I am visiting 20 branches regarding sales, promotions and collect data for new branches.
- > Conducting market research to identify selling possibilities.
- > Conducting market research to identify selling possibilities and evaluate customer needs.
- > Maintains relationships with clients by providing support, information, and guidance.
- Proficient in exchanging 30 different currencies.
- > Achieve Monthly Cross selling targets.
- > Maintained balancing record with 100 % rate of accuracy.
- > Proficient in using company software and other office equipment.
- > Executed customer transaction regarding cash money orders and money exchange.
- > Processed exchange and foreign currency.
- Performed all duties as assigned by the HR Department.
- > Handle customer complaints, provide appropriate solutions and alternatives within the time limits.
- > Keep records of customer interactions, process customer accounts and file documents.

# July'2014 – June'2017 with PepsiCo Pakistan Multan Punjab as Business Sales Manager

### Shamim & Co hire me as Key Accounts Executive after 2 years, the company promoted me as a Business Sales Manager.

### **Responsibilities:**

Sales Management & Sales Presentation.	Key Accounts (High Sales Volume Accounts.	Captive Accounts (Restaurants, Hospitals,	General Market Share
		Universities & Pumps)	
Market Share	Conversion & Retention	Market Claims	New Business
			Development
Distribution supply	Marketing Support Like Board,	Direct supply Like KFC, Burger	Sales team Management
	fridge, flyers, LED.	King, MacDonald	
SKU wise Sequence	Advance & Trade payment	Sales & promotions	Training of New Staff

### My Core JD, s in Shamim & Co Conversion, Retention & New Business Development.

- > Manage team of 7 Territory Sales Executive, 22 Order bookers and 5 distributors in the assigned Area of company.
- > I am Responsible for Secondary Sales as well as Primary Sales on daily basis.
- > I am managing market budget planning area wise.
- > Monitoring of product, productivity off assigned brand and reporting to the Divisional Sales Manager.
- > Monitoring & analyzing numeric and weighted distribution target assigned to the whole district.
- > Maintain market share as per company requirement.
- > Preparation of market visit report.
- > Developing sales strategies and plans to achieve sales and profit goals by leading, developing, and motivating sales Team.
- Providing ongoing training, motivation, and development of sales associates to ensure that sales and profits are effectively managed and maintained.
- > Managing, training, and providing overall guidance to the sales team of an assigned territory.
- > Setting reasonable sales targets to be achieved by the sales team.
- > Monitoring the performance of the sales team and motivating members to meet or exceed sales targets.
- > Collecting customer feedback and providing updates to senior management
- > Traveling to potential and existing customers within an assigned sales area to present company offerings and build brand awareness.
- > Meeting or exceeding targeted sales quotas and productivity standards.
- > Developing and sustaining long-term relationships with Retailers.
- Implementing a sales management process to assist the sales team in identifying and prioritizing key customers and prospects.
- Utilizing outbound telephone calls, email communications, and face-to-face meetings with customers to close sales.
- > Developing and sustaining long-term relationships with customers.

### Reference,

Will Be Provided on Demand.