

JOHN CHRISTIAN YONGCO

JAPANESE BILINGUAL | DATA ANNOTATION
SPECIALIST | ADMIN SUPPORT

CONTACT

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📍 Mandaue City, Cebu, Philippines

SKILLS

Japanese Language
Data Annotation
Admin Support
Data Management

EDUCATION

University of Cebu
2014-2016
Associate - Mechanical Engineering

Phil-Nippon Technical College
2016 - 2018
Vocational - Japanese Language and Electronics

LANGUAGES

Japanese
Filipino
English

PROFILE

Resourceful bilingual professional adept in Japanese-English administrative support, translation, and data annotation. Skilled in managing large datasets for machine learning and AI Projects. Experienced in Japanese content moderation with a focus on fraud detection, accuracy, and efficient time management. Proficient collaborator in quality assurance, sensitive data handling, and regulatory compliance, thriving in multilingual, data-driven settings.

WORK EXPERIENCE

Japanese Content Moderator

Conectys (Contract) 2021-2022

- Conduct AI-complementary reviews in high-volume document processing, specializing in Japanese-English fraud detection and accuracy.
- Efficiently manage time and resources to review approximately 3,000 documents per week, consistently exceeding SLAs.
- Collaborate closely with QA and cross-functional teams for quality assurance and process improvement in document verification.

Data Annotation Associate

Compliance.ai (Freelance) 2021-2022

- Analyze and interpret regulatory documents across various jurisdictions for key insights and compliance strategies.
- Manage and annotate large datasets for machine learning applications, focusing on data segmentation, integrity, and security.
- Train and validate machine learning models using Jupyter Notebook in collaboration with data scientists.

Japanese Bilingual Data Annotator

Private AI (Freelance) 2021-2022

- Perform Japanese-English translation and interpretation for cybersecurity-related content, maintaining high standards of confidentiality and linguistic accuracy.
- Annotate and manage large datasets for cybersecurity applications in machine learning, ensuring compliance with privacy regulations and data security protocols.

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EXPERTISE

- Bilingual Administrative Support (Japanese)
- Translation (Japanese-English) (English-Filipino)
- Proofreading (Japanese-English) (English-Filipino)
- Data Annotation
- Data Labeling
- NLP Dataset Creation and Testing
- Model Training and Validation
- Japanese Content Moderation
- Fraud Detection
- Accuracy Verification

REFERENCES

Available upon request.

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WORK EXPERIENCE

Freelance Filipino Translator

Lilt (Freelance)

2023-present

- Specialize in theology translations for Filipino language, skillfully managing English-Filipino language pair projects.
- Ensure linguistic accuracy and cultural relevance in all translated content.

Admin and Support Agent - Japanese

HALIGHT Inc (Contract)

2023-present

- Deliver exceptional customer support and administrative assistance in bilingual Japanese-English for APAC region.
- Expertly handle customer tickets, demonstrating a strong understanding of cultural nuances and communication subtleties in Japanese.
- Expertly translating and rigorously proofreading documents to support administrative testing functions.

NLP Linguist Support

Quark AI (Freelance)

2023-present

- Actively participating in software testing, ensuring accurate Japanese text processing, focusing on syntax, semantics, and linguistic nuances.
- Developing comprehensive datasets by creating queries and extracting relevant information from technical websites, crucial for training and refining NLP models.