



Phone

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Email

rochmannbgchua.rc@gmail.com

Address

Abu Dhabi, United Arab Emirates

Visa Status

UAE Residence Visa

Education

2013 - 2017

**BS in Business Administration -
Financial Management**

Notre Dame University

Skills

- Signature verification
- Financial Knowledge
- Customer Service
- Effective Communication
- Attention to Details
- Technology Proficiency
- Sales & Marketing
- Ethical Conduct

Language

English

Tagalog

Rochmann Bon Gil R. Chua

Sales and Services Associate - Senior Clerk

Experience

○ PHILIPPINE NATIONAL BANK

📅 2017 - 2023

📍 Cotabato City, Philippines

Bank Teller

- Responsible for processing a variety of customer transaction, including deposits, withdrawals, and transfers.
- Verifying authenticity of cash and ensuring the correct denominations of transactions.
- Assists customers with inquiries about their accounts, checking account balances, providing recent transaction history, and answering questions related to account activity.
- Responsible in promoting bank cross – selling products and services to customers.

Bank New Accounts

- Responsible for onboarding new customers who wish to open various types of accounts, such as savings accounts, checking accounts, time deposits and more.
- Responsible in strict regulatory of requirements, such as Know Your Client/Customer (KYC), Customer Risk Rating (CRR), and Anti – Money Laundering (AML) regulations.
- Bank New Accounts provide customer support to address inquiries, resolve issues, and assist in other account related matters.
- Responsible in record-keeping to ensure the safety of all clients.
- Activating dormant accounts and keeping customer profiles updated.

Sales & Marketing

- Maintains excellent relationships with clients through superior customer service.
- Answer questions from clients about product and service benefits.

Reference

Yolanda T. Nacario

Sales and Service Head

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