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CAREER OBJECTIVE:

Looking to join a progressive organization that has opportunities to enhance the career to develop a long-term career in the Information Technology.

EDUCATIONAL BACKGROUND:

Feb'2001 Master of Arts, National University, Bangladesh.
June'1995 Bachelor of Arts, National University, Bangladesh.
July'1993 High School Certificate, Dhaka , Bangladesh.
April'1991 Secondary School Certificate, Dhaka, Bangladesh.

Professional Training:

- i) I have completed the **Leader-in-Me (Leadership course)** course from Execudemy, Florida, USA at 2022.
- ii) I have completed **MTCNA (MikroTik Certified Network Associate) & MTCRE (MikroTik Certified Routing Engineer)** online certificate course from MikroTik, Latvia at 2021-22.
- iii) Higher Diploma course completed from Ministry of Education approved Training center. (**National Youth Development Program**), Agrabad, Chittagong in March 1996.
- iv) CISCO certified Network Associate course completed from new Horizons, Chittagong, Bangladesh in May 2004.

PROFESSIONAL Skill.

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|-----------------|--|
| i) OS | : Windows (Client/Server) & Linux. |
| ii) Office | : Microsoft Office & Other's software. |
| iii) Networking | : Intra-networking with Windows, or Linux. |
| iv) Web | : Web Design & E Commerce. |

CAREER SNAPSHOT:

In charge: Computouch Info System, (IT Company & Agent Banking) Chattogram, Bangladesh.

April 2011~ till the time.

Job Responsibility: Provide customer IT & Banking related support & service.

Administrative Director: Atarid Internet, Sharjah, UAE.

March 2008 - Feb 2011.

Job Responsibility: Manage & Monitor total Network in the cafe.

Manage all kind of service & provide all kind of support to customer.

Assistant System Administrator: SpectraNet Limited (ISP), Chittagong. Bangladesh.
August 1998 – December 2007.

Job Responsibility:

System & Network Administration with Linux & Windows environment.

Database Backup (MySQL), Billing, Mail, FTP, DNS Server manage & monitor.

OVERALL EXPERIENCE:

Network Administration & System Administration of ISP with Linux & windows environment.

Configured DNS, DHCP, FTP.

Troubleshoot layer 2 and layer 3 switches

Troubleshoot network connection and hardware.

Configure, install and troubleshoot MikroTik Router & Other Vendor IP Phone.

Monitor network performance with WhatsUpGold

Design & Develop Intranet network.

Windows & Linux server install as per customer requirement.

Network Troubleshooting & maintenance

PERSONAL DETAILS:

Father's Name : Shikh Ahmed

Date of Birth : 1st January 1977

Gender : Male

Religion : Islam

Marital Status : Married

Nationality : Bangladeshi

PERMANENT ADDRESS:

Village : West Hide Chaiaka,

Post Office : Paindong

Police station : Fatikchari

District : Chittagong

LANGUAGES:

Bangla Mother Language

English Intermediate

Hindi / Urdu / Arabic Beginner

HOBBIES:

Reading , Travelling , Thinking on several problems.

FIELD OF INTEREST:

Information Technology, Specially IT Hardware, Network & Security.