



Muraleedharan Kadavath

Supervisor | Forex Dealer

Contact

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Al Karama Dubai | UAE

Personal Details

D-O-B : 24/02/1982
Marital Status : Married
Nationality : INDIAN
VISA Status : Employment
VISA Expiry : 08/11/2023

Expertise

- Cash Management
- Foreign Currency
- Dealing Remittance
- Support KYC/AML
- Compliance Process
- Sales & Marketing
- Team work
- MS Office
- Administrative Assistance
- Petty Cash Managing

AML / CTF Training | Every Year

Redha Al Ansari Exchange LLC

Al Jazira Exchange

Education

Graduation | B A English
M S University Tirunelveli TN INDIA
HSE | Calicut University

Certifications

NCFM CASH | DERIVATIVES
NSE | BSE Mumbai INDIA

Language

English | Malayalam | Hindi | Tamil

A well-grounded Forex Cashier Professional with exposure of 9 years with a proven track record and experience in the management of operational, cash activities, Forex Dealings while being responsible for the growth and profit of the business line and all initiatives to assure successful service delivery and goals fulfilment. Adept at addressing customer priorities, attaining client delight, and high compliance scores. Proficient at ensuring compliance with external legislation, bank standards, and internal operating policies and procedures. Well-versed with banking regulations and compliance matters..

Experience

2021 To present

Al Jazira Exchange | Al Karama, Dubai - UAE
Branch Supervisor / Forex Dealer

- Greet customers in a friendly manner and answer queries about products and services.
- Analyzing market activities and monitoring market trends.
- Ensure a high level of customer service including the review of customer.
- Conducting research on the financial market.
- FC Dealing with other exchange houses and corporate customer.
- Responding to telephonic and e-mail queries and follow up.
- Handling AML related issues CID,CDD and EDD process.
- Review Branch reports Ex: Day End reports cash position reports etc.
- Ensure effective Risk management and regulatory Compliance for the Teller functions.
- Data entry of all the daily basis documentation and safe keeping of all records.

2014 - 2021

Redha Al Ansari Exchange | Dubai - UAE
Forex Exchanger | Teller

- Proficient in exchanging 48 different currencies.
- Acceptance of Cash / Cheque for each transaction.
- Remittance transaction to the banks in all part of the world.
- Ensure that AML/CTF compliance met for all the transactions.
- Funding the foreign currencies to the FOREX department.
- Instant money transaction to almost all the countries and receiving money transactions.
- Acceptance of VAT, Crédit Card and Utility Bills payment.
- Petty Cash Managing.

2011 - 2014

UAE Exchange & Financial Services (I)LTD | Kerala, INDIA
Officer

- Executed customer transactions regarding cash, money exchange
- Registering and follow up of customer complaints.
- Clarifying customer doubts regarding rate difference and helping them to choose the right product.
- Receiving instant money transactions.
- Domestic remittance transactions to all banks in India.

2007 - 2011

Sykes & Ray Equities (I)LTD | Kerala, India
Dealer

- Dealer in Share trading terminal (NSE / BSE)
- Customer Relations Officer in Financial Services
- Here dealing with DEMAT A/c opening and Mutual Funds Sales
- Marketing and materializing of all Mutual funds and its back office