# Accountant, Finance Manager, Office Admin, Procurement & Customer Service



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Highly competent professional with 5 years of proven experience in Accounting, Finance, administration & Purchase within Diversified industries in Dubai & Pakistan. Demonstrated competency in providing administrative support, handling multiple Tasks, fulfilling organizational objectives and dealing with multicultural personnel.

Possess strong problem solving, Analytical and decision-making competencies and driving solutions; negotiate and develop relationship with suppliers, Vendors & contractors. Maintain and upkeep the archives of office correspondence, invoices, LPO's, Delivery Notes, Quotations, Contracts and Agreement, etc.

### **KEY SKILL AREAS:**

- Accounting & Finance Management
- > Office Administration & Customer Service
- Procurement Dept.
- Budgeting & Forecasting
- Payroll Handling



- Supervise administrative staff and divide responsibilities to ensure performance
- Manage agendas/travel arrangements/appointments etc. for the upper management
- Manage phone calls and correspondence (e-mail, letters, packages etc.)
- Support budgeting and bookkeeping procedures

## Accountant, Finance Manager, Office Admin, Procurement & Customer Service

- Create and update records and databases with personnel, financial and other data
- Track stocks of office supplies and place orders when necessary
- Submit timely reports and prepare presentations/proposals as assigned
- Assist colleagues whenever necessary.
- Manage Profit/Loss Statement, Balance sheets and Cashflow Statement.
- Prepare and manage company payroll on a monthly basis
- Oversee A/P and A/R functions & checking managing Statement of accounts.
- Prepare and execute VAT filing or any other taxes with Custom formalities.



#### **Amer 7 Minutes Government Services**

### **Office Admin Cum Customer Service**

(2022)

(2022)

Identify and assess customers' needs to achieve satisfaction

#### • Expert on AMER ERP Software

- Build sustainable relationships and trust with customer accounts through open and interactive communication
- Perform other clerical receptionist duties such as filing, photocopying, transcribing and faxing
- Provide accurate, valid, and complete information by using the right methods/tools
- Meet personal/customer service team sales targets and call handling quotas
- Handle customer complaints, provide appropriate solutions and alternatives within the time limits; follow up to ensure resolution
- Keep records of customer interactions, process customer accounts, and file documents
- Follow communication procedures, guidelines, and policies
- Take the extra mile to engage customers

#### = sellyourmotors

#### Sell Your Motors, Barsha 1 Accounts Cum Admin

- Manage Profit/Loss Statement, Balance sheets and Cashflow Statement.
- Coordinate and execute the monthly close process including journal entries, reconciliations and financial statement.
- Record day to day financial transactions and complete the posting process
- Manage annual financial statement audit and other tax audits.
- Prepare and manage company payroll on a monthly basis
- Oversee A/P and A/R functions & checking managing Statement of accounts.
- Perform daily bank/cash reconciliation.
- Prepare and execute VAT filing or any other taxes.
- Preparation of strategic plans, budgets, and financial forecast
- Maintain detailed general ledger & Process monthly expense accruals.
- Reinforce financial data confidentiality and conduct database backups when necessary

### Accountant, Finance Manager, Office Admin, Procurement & Customer Service

- Prepare and manage correspondence, receive mails and ensure smooth and effective • communication.
- To make letter writing & drafting & response to different parties. ٠
- Sending Emails to clients and making proper follow up for Quotations. •
- Preparing of LPOs and strong follow up for timely delivery.
- Generate invoice and ensuring payment safely received via Cash/Cheque/Online Transfer. •
- Handling all telecommunication and internet matters. •
- Dealing with suppliers and making sure that the best deal is offered.
- Assist with bookkeeping, payroll, and vouchers processing •
- Receiving and processing all invoices, expense forms and requests for payments. •
- Handling petty cash, preparing bills and receipts. •
- Arrange conferences, meetings, and travel reservations for office personnel
- Keeping close eye on all official document's renewal.

#### Nestle International, Pakistan **Accounts Assistant**

Standard management of company accounts and finances, using credible accounting software ٠ (QuickBooks) consistent with requirements of the project

(MAY'16-May'19)

- Create, manage, and maintain full of book-keeping of daily transactions. •
- Procure and assist with annual and ad-hoc audits
- Prepare regular financial reports, forecasts and statements to senior management, taking • responsibility for accuracy of all financial data
- Manage Profit/Loss Statement, Balance sheets and Cashflow Statement. •
- Manage an effective and transparent petty cash system •
- Prepare and manage company payroll on a monthly basis •
- Supporting effective inventory management in collaboration with Warehousing/Logistics team • Introduction and application of internal control measures
- Development of a detailed budget for the project and ensuring its adoption and application ٠
- Management of the company's cashflow effectively in accordance with plan and budget •
- Prepare and execute GST filing & other taxes as well.
- Keep records of company finances in an effective filing system
- Policy, regulations, plan development: Financial management policy, procurement

#### **EDUCATIONAL CREDENTIALS**

2017 – Master of Commerce **2014** – Bachelor of Commerce 2011– Higher Secondary School Certificate University of Azad Jammu & Kashmir, PAK University of Azad Jammu & Kashmir, PAK BISE Mirpur, Pakistan

### ACCOUNTING SKILLS

- Profit & Loss Statement
- Balance Sheet
- Cashflow Statement
- Account Receivables & Payables



### Accountant, Finance Manager, Office Admin, Procurement & Customer Service

- Budgeting & Forecasting.
- Stock/Warehouse Management.

#### TRAININGS/COURSES/CERTIFICATIONS

> Certification: Tally & QuickBooks Certification from Skill Development Council (PAK).

#### **GENERAL WORKING SKILLS**

- Maintain and upkeep the archives of office correspondence, invoices, LPO's, Delivery Notes, Quotations, Contracts and Agreement, etc.
- Sales & Purchase order preparation
- Office Administration & Operations management
- Purchase and Sales invoice preparation
- Expertise on AMER ERP software.
- VAT, Dubai Customs, Ministry of Labour & RTA formalities' knowledge
- Petty Cash & Cheque Management

#### LANGUAGES

English, Urdu & Punjabi

#### **PERSONAL INFORMATION**

Visa Status:	Employment valid till 2024
Nationality:	Pakistani
<b>Marital Status:</b>	Single
DOB:	09-09-1993
Availability:	Immediately
Salary:	Negotiable

#### REFERENCE

Will be provided on demand.