



## Mohamed Yasser Attia

Head Teller

**DOB:** 22 June , 1990

**Nationality:** Egyptian

**Marital Status:** Married

**Military Status:** Completed.

**Location:** Alexandria, Egypt

**Personal Email:**

**mohamedyasser.vc@gmail.com**

**Contact #:** +201200948829

**WhatsApp #:** +201200948829



## EXPERIENCE

**2018 : PRESENT – ARAB AFRICAN INTERNATIONAL BANK (AAIB)**

**Experience: ( Head Teller )**

- Responsible for approvals for all teller transactions.
- Responsible for approvals for all operation transactions ( Internal transfers, clearing Chqs, internal chqs.
- Handling internal and external shipments.
- Review all tellers batches.
- Ensure that each teller's balance is correct and matching system's balance.

**2016 : 2018 – ARAB BANKING CORPORATION ( ABC BANK )**

**Experience: ( Teller )**

- Handle all cash transactions ( deposits , withdrawals , Chqs deduction , foreign currency exchange)
- Ensure correct balance for all custody at the end of day.
- Reviewing my batch to be the same as system sequence.

**2014 : 2016 ALLIANZ**

**Experience: ( Insurance Advisor )**

- Selling different insurance products.
- Solving all customers complaints.
- Customer satisfaction limit.



## EDUCATION

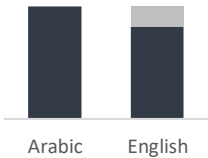
**CLASS 2012 FACULTY OF COMMERCE, ACCOUNTING DEPARTMENT, ENGLISH SECTION, ALEXANDRIA UNIVERSITY.**

**CLASS 2008 VICTORIA COLLEGE, ALEXANDRIA.**



SKILLS

- Presentation Skills
- Communication Skills
- Negotiation Skills
- Leadership Skills
- Performance Management
- Team Management
- Instructor-led Training
- Customer Service
- Facilitation
- Banking
- General Mathematics Skills
- Feedback Delivery Skills
- Coaching Skills
- Emails Writing Skills



Professional

Languages

Industry Skills:

- Data Entry
- Documentation
- Financial Skills
- Banking Product Knowledge
- Telecommunication Product Knowledge
- Microsoft Office Package

