

#### PERSONAL PROFILE

MOHAMMAD ROBIUL HOSSAIN

> Father's Name: MD SAHA ALAM

Date of Birth: 12 May,1993

Passport NO: A00234506 Date of Issue: 27 Jan 2021 Date of Expiry: 26 Jan, 2031

<u>NID NO:</u> 19931517444000150

> Marital Status: Single

> > <u>Religion:</u> Islam

<u>Nationality</u> Bangladesh

Blood Group: O (+ve)

<u>Permanent Address:</u> Chittagong, Bangladesh

#### <u>MOHAMMAD ROBIUL HOSSAIN</u>

ADDRESS: X CLUSTER ENGLAND, INTERNATIONAL CITY, DUBAI

E-mail: <u>rhrabi50@gmail.com</u> Cell # +971568466426 WhatsApp # +971564616840

#### **EDUCATIONAL STATUS**

### MASTER OF ARTS:

BOARD	: NATIONAL UNIVERSITY
SUBJECT	: ENGLISH
CGPA	: 2.92 (Out of 4.00)
YEAR	: 2015
RESULT PUBLISHED 13 AUGUST 2018.	

#### **BACHELOR OF ARTS:**

BOARD	: NATIONAL UNIVERSITY
SUBJECT	: ENGLISH
CGPA	: 2.86 (Out of 4.00)
YEAR	: 2014
RESULT PUBLISHED 27 SEPTEMBER, 2016.	

## <u>HSC/ALIM CETRTIFICATE EXAM</u>:

BOARD: MADRASHAGROUP: GENERALGPA: 4.58 (Out of 5.00)YEAR: 2010

## SSC/DAKHIL CERTIFICATE EXAM:

BOARD: MADRASHAGROUP: GENERALGPA: 5.00 (Out of 5.00)YEAR: 2008

#### **COMPUTER SHORT COURSE:**

BANGLADESH COMPUTER EDUCATION DEVELOPMENT SOCIETY (BCEDS)COURSE TITLE: COMPUTER APPLICATION / BASIC.SESSION: JAN 2017 TO MAR 2017.RESULT: A GRADE.

#### **COMPUTER SKILLS:**

- ✤ MS OFFICE.
- ENGLISH 40 WPM.
- **SANGLA**.
- ✤ ARABIC.

# EXPERIENCE:

#### AL BADER EXCHANGE, UAE (WPS/Remittance Staff , from Oct, 2021 to present)

- Answering customer's questions and providing information on procedures or policies. Guiding and solving queries of customer, maintaining quality customer service.
- Sort invoices, Vouchers, supporting documents, ID details, checking bills and signature papers.
- Complying with company standard procedures for Anti Money Laundering and Combating Terrorist Financing Policy (AML/CFT).
- Creating, updating and sorting ATM Card Via ASPIRE System and WPS.
- Releasing bills and authorized cancelation and receiving.
- Updating and Monitoring remittances status via Company Portal.
- Receiving money from Western Union, Transfast, Instant cash etc.

#### BIG TOWER BUILDING MATERIALS, UAE (Sales/Cashier from Apr, 2021 to Oct, 2021)

- Ensuring a good customer service.
- Controlling cash counter.
- Making reports.
- Dealing with the clients.
- Keeping a neat and clean work environment.

# *NORTH SHARTA DARGAH HIGH SCHOOL* (Assistant Teacher in English from Oct,2017 to Mar,2021)

- Teaching students with modern English method and technology.
- Conducting devate competition among the students.
- Arranging annual sports and prize giving ceremony.
- Taking exams and preparing results.
- Building a good citizen with moral character.

# LANGUAGES:

- English (Having good reading, writing and speaking skill)
- Hindi/Urdu (Having good reading and speaking skill)
- Arabic (Having good reading, writing and speaking skill)
- Bangla (Having good reading, writing and speaking skill)

*I hereby declare that the facts given in this resume are correct to the best of my knowledge and belief.* 

MOHAMMAD ROBIUL HOSSAIN