

ASHEN LIYANAGE

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▼ Objective

Detail-oriented and customer-focused professional with a background in banking operations, eager to contribute my expertise in transaction processing, cash handling, and exceptional customer service to a dynamic cashier/teller role.

▼ Experience

Mar 2017 – Oct 2023

Executive Assistant • Commercial Bank of Ceylon

Cash Operations • Account Reconciliation • Administration • Analytical Skills • Credit Processing • Marketing • KYC Verification • Client Onboarding • Banking • Credit Analysis • Leadership

Oct 2015 – Mar 2017

Customer Service Associate • Firstsource-Dialog Solutions

Back Office Operations • Direct Sales • Marketing • Client Onboarding

▼ Education

Institute of Banking Sri Lanka (2023)

Following Degree Program in Banking

Coursera (2023)

Certificate in Introduction to Generative AI

SITC Campus (2023)

Diploma in B. Mgt. Principles of Econ

High School – Asoka College, Colombo (2015)

Passed A/L – Accounting, Economics & Business Studies

Lasallian English Academy, Colombo (2013)

Diploma In English

▼ Communication

Fluent in English both Written and Verbal