



CONTACT ME

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- Satwa, Dubai

EDUCATION

Master of Computer Sciences

UMT, Sialkot Pakistan
2019 - 2021

Bachelor Associate Degree Program

UCP, Sialkot Pakistan
2017 - 2019

SKILLS

- Teamwork
- Time
- Problem-Solving
- Critical Thinking
- Communication Skills

M SHAMROZ

OBJECTIVES

I want to work an organization which provides me ample opportunities to enhance my skills and knowledge along with contributing to growth of the organization.

WORK EXPERIENCE

Allied bank:

2022 - 2023

Sales executive

- Runs the sales department of a business to offer goods and services to customers for profit.
- Collecting feedback from customer about the product they have bought. Making phone calls to customers.
- Making independent decisions within the boundaries of authority.
- Manage client relationships visiting customers at their home or place of work and addressing customer objections as they arise.
- Provides a positive customer experience with fair, friendly, and courteous service.

Talon Sports:

2021 - 2022

Cashier

- Processing payments accurately and efficiently in high volume environment as a cashier at Talon Sports.
- Demonstrated strong customer service skills while assisting customers with purchase, return and refunds.
- Utilized POS system to accurately process payments and maintain customer information.
- Mentioned new team member on POS system operation, customer service strategies and sale goals.
- Answering customers questions about product or services and providing recommendations based on customer needs.
- Calculating the cost of the product or services.
- Reconciling cash drawer at start and end of each shift and reviewed weekly sales circulars and monitored price changes.
- Have a good experience how to deal with customers and how work with team members.

Languages

English
Hindi
Urdu

Interests

Cricket
Traveling

Note: Degrees attested from Mofa and Dubai consulate.