

MUHAMMED JASEEM M P

CASHIER CUM CUSTOMER SERVICE



EXPERIENCE

LANDMARK TRADING

2020 -2021

Working in Landmark Trading for around a year is a great experience for me. I learned about many things including the money management and how to communicate well with the customers.

METRO HOME CENTER & Co.

2021-2021

With my experience as a cashier in Landmark Trading, I was confidently able to get the job with the same position. After being accepted, there were many challenges I must face. Even I was once faced a customer who could not speak English at all. But it was still fun as I gained experiences of handling customers with various cultural backgrounds.

AZDA MEDICALS

2021 - 2023

After working as the junior cashier, I was promoted in my area. Then currently, I was the chief with some junior cashiers who worked under my supervision.

EDUCATION

BACHELOR'S OF BUSINESS

ADMINISTRATION

PONDICHERRY UNIVERSITY

2018 - 2021

DIPLOMA IN FINANCIAL ACCOUNTING

G-TECH EDUCATION

2021-2022

LANGUAGES

HINDI

ENGLISH

MALAYALAM

TAMIL

ABOUT ME

I have been working as a cashier around 3 years since I finished my Degree. Cashier job is not completely easy, I must make sure that the number of money to keep in the machine is accurate. The same thing is for the change money given to customers. That must be right also to avoid any complaints coming from them. And i am energetic for customer service and skills for cash management and communication. I'm sure I like this job and is open to improvement

SKILL

Clear and effective communication to assist customers and collaborate with colleagues.

Doing transactions honestly and accurately.


Efficiently managing time to minimize wait times for customers and maintain a smooth workflow.

Recording selling data

Ability to resolve customer issues or concerns promptly and efficiently.

Managing various tasks simultaneously, such as handling customer inquiries while processing transactions.

CONTACT

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