



# MUHAMMAD AHTISHAM

## CASHIER | CUSTOMER SERVICE OFFICER

### Personal Information

**Date of birth :** 27-11-1997  
**Nationality :** Pakistani  
**Gender :** Male  
**Legal Status :** Married

### My Contact

✉ [sheikhahtiaham00@gmail.com](mailto:sheikhahtiaham00@gmail.com)  
☎ +971562128034

📍 ABU HAIL DUBAI, UAE

### Professional Skill

- Customer handling & Problem Solving
- Influencer & Team Leader
- Cross-selling expertise
- Cash Management
- Good Communication Skill
- Time Management Skill

### Language Skill

- English ●●●●
- Urdu /Hindi ●●●●●

### Education Background

- **BAHAUDDIN ZAKARIYA UNIVERSITY**  
MULTAN, PAKISTAN (2016 - 2020)  
**BACHELOR IN PUBLIC ADMINISTRATION**
- **KIPS GROUP OF COLLEGE**  
MULTAN, PAKISTAN (2013 - 2015)  
**INTERMEDIATE (COMMERCE) - BISE**
- **AL-HAMDAN MODEL HIGH SCHOOL**  
MULTAN, PAKISTAN (2012 - 2013)  
**MATRICULATION LEVEL - BISE**

### Technical Skill and Training

- AML and Compliance Training
- MS Office Package and Mailing
- Computer and POS Machine Operation.

### About Me

Highly motivated individual with strong people skills, attention to detail, problem solving skills, team player, handles all types of enquiries and provides a best solution to problems. Able to work in any circumstances. Looking to obtain a similar position as a Cashier/Customer Service officer with any enormous company.

### Professional Experience

**Chase UP Multan | Cashier & Customer Service Officer**  
Multan, Pakistan  
Oct 2020 - Nov 2021



Key responsibilities:

- Provide best customer service experience
- Register sales on Cash Register by scanning items and totaling customer's purchase.
- Resolve customer issues and queries.
- Billing and record keeping.

**Ravi Exchange Company | Cashier & Customer Service Officer**  
Multan, Pakistan  
Dec 2021 - Nov 2022



Key responsibilities:

- Customer Services
- Cash handling and perform remittance transactions.
- FCY dealing (Sale and Purchase).
- Cross Selling and mouth to word advertisement.
- Handle customer complaints.
- Maintain and follow Government Regularities.
- Maintain records of financial transactions.

**Pepsi Co. International | Sales Representative**  
Multan, Pakistan  
Mar 2023 - Nov 2023



Key responsibilities:

- Serves customers by selling products and meeting customer needs.
- Focuses sales efforts by studying existing and potential volume of dealers.

### References

- Can be provided upon request