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EXP

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AL NAHDA
SHARJAH
UNITED ARAB EMIRATES



EDUCATION

**MASTER OF BUSINESS
ADMINISTRATION 2015-2017**
PONDICHERRY UNIVERSITY

**BACHELOR OF BUSINESS
ADMINISTRATION 2012-2015**
PONDICHERRY UNIVERSITY



LANGUAGE

- Malayalam
- English
- Hindi



OBJECTIVE

To enhance my professional skills with more than four years of experience in sales, marketing and Team leading. An unwavering commitment to build productive relationship with stakeholders resolve complex issues and win customers loyalty .



WORK EXPERIENCE

PUBLIC RELATION OFFICER 2017 (Medinova Diagnostic Centre)

Worked as Public Relation Officer in Medinova Diagnostic centre for six month. Nature of job is to Manage all internal Activities in good manner.

CUSTOMER CARE MANAGER 2018 -2023 (Peeyem Hyundai)

Worked as customer care manager at peeyem Hyundai for more than four years. Nature of job is Training The candidates ,lead the team, and achieve the count of targets given by the management . And also tackle customer complaints, maintaining the sales satisfaction index .

BRANCH MANAGER 2023 (Sharpline Automotive LLP)

Worked as Branch in charge at Royal Enfield Showroom for 5months. Nature of job is managing resources and staff, developing and attaining sales goals, delivering customer service, and growing the location's revenues



MY SKILLS

Communication Skill Complaint resolution
Team Building And Training Adaptability
Sales & Margin improvement Product Knowledge



MY REFERENCE

JOY V J

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