# **MULATU KIROS**



#### Contact

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0501670221

Abu Dhabi

#### **Skills**

Good communication skill. 80%
Computer skill and MS Office skill. Operating systems
(window 7&10). Peachtree.
Customer Handlings . IFRS.

# **Achievements & Awards**

- Driving licence. (UAE)
- Personal selling. IFRS
- Peachtree (Compiterized

Accounting). Domestic banking.

Charity group participation.

### Languages

**English Advanced** 

**Amharic Fluent** 

#### **OBJECTIVE**

Highly experienced Sales and Customer service officer with good inter personal skills. Having 3 years of exprience in this position. An adaptable person with excellent ability to work either alone or as part of a team and proven track record of success doing both.

#### **EXPERIENCE**

## Level Up . Abu Dhabi

2023 -

Call Operator/Cashier

Now

- 1,Receiving calls from the customers and Calling them.
- 2,Assisted customers with sales transactions accurately and efficiently, including cash, check, card and layaway payments.
- 3,Completed daily cash and credit sales reports for supervisors and managers.

# Life Line Gym Abu Dhabi

2022 -

Sales/Reception

2023

- 1,Provided excellent customer experience and support to branch customers. 2,Initiated contact with new and existing customers to offer value-added products and services.
- 3,Identified customer needs as well as cross- and upsale opportunities.

### **Lion International Bank**

2019 -

Accountant

2022

- 1,Provided excellent customer experience and support to branch customers.
- 2,Initiated contact with new and existing customers to offer value-added products and services.
- 3,Identified customer needs as well as cross- and upsale opportunities

## **EDUCATION**

#### **Mekelle University**

2018

Degree

3.28

# Meki Catholic school

2016

Grade 12

3.4 out of 4