



## Ilham Dzikrillah

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### About Me

Ilham Dzikrillah, 23 years old, a graduate in Agrotechnology from Singaperbangsa Karawang University in 2023. I come with a solid background in retail management and marketing, showcasing analysis, and adept communication with costumers. As a co-founder of a petshop, I managed notable improvements in operational efficiency and implemented impactful marketing strategies. I am passionate about steering my career towards service-oriented fields, where I can leverage my interpersonal skills to contribute meaningfully. Eager to bring my diverse skill set and dedication to a dynamic team.

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### Skills

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|------------------------|--------------------------|
| ▪ Microsoft Office     | ▪ Retail Management      |
| ▪ Communication Skills | ▪ Marketing              |
| ▪ Costumer Service     | ▪ Teamwork               |
| ▪ Data Analysis        | ▪ Transaction Processing |

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### Work Experiences

#### Ida Petshop (Karawang, Indonesia)

*Co-Founder & Retail Operations Manager (August 2017-December 2023)*

- Co-founder of the petshop, actively involved in its establishment
- Managed day-to-day retail operations, including costumer services and online shopping initiatives
- Provided strategic input on product selection and business development
- Took over operational leadership in the last 5 months
- Achievements:
  - Implemented successful marketing strategies that enhanced brand awareness
  - Improved store operational efficiency, reducing operational costs

#### PT. Bank Negara Indonesia (Karawang, Indonesia)

*Bank Agent – BNI Agen 46 (November 2019-July 2023)*

- Provided banking services to customers under the auspices of Bank Negara Indonesia
- Conducted financial transactions, including deposits, withdrawals, and fund transfers with a focus on accuracy and efficiency

- Delivered prompt and courteous customer service, handling inquiries and resolving issues effectively
  - Ensured compliance with banking policies and internal procedures
  - Managed a consistent and satisfactory volume of monthly transactions
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## **Intern Experience**

### **Taiwan Technical Mission (Karawang, Indonesia)**

*Vegetable Production Intern (August-October 2021)*

- Conducted harvesting processes for various types of vegetables, adhering to quality standards
  - Responsible for vegetable packaging activities for distribution to traditional markets and supermarkets
  - Designed and implemented hydroponic cultivation systems using the Nutrient Film Technique (NFT)
  - Engaged in daily maintenance, growth monitoring, and troubleshooting in the hydroponic system
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## **Academic Experience**

### **Singaperbangsa Karawang University & IPB University (Karawang, Indonesia)**

*Thesis Researcher - Chili Cultivation Undergraduate Thesis Project (December 2021-September 2022)*

- Collaborated as part of a five-member team conducting a chili cultivation experiment in the lowland areas of Karawang for the undergraduate thesis project
  - Specifically focused on studying the correlation of quantitative traits of IPB hybrid chili peppers with productivity, contributing to the overall research goals
  - Executed experimental tasks, collected and analyzed relevant data, and actively participated in team discussions and adjustments to the research methodology
  - Engaged in presenting collective research findings during seminars and academic discussions
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## **Extracurricular Experience**

### **Singaperbangsa Karawang University (Karawang, Indonesia)**

*Member, First Aid Team – Faculty of Agriculture Orientation Week (August 2019)*

- Served as a member of the First Aid Team during the Faculty of Agriculture Orientation Week, providing first aid assistance and contributing to the safety of the event
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## **Education**

### **Singaperbangsa Karawang University, Karawang, Indonesia (2018-2023)**

*Bachelor of Agriculture - GPA 3,30*

### **SMAN 1 Tempuran, Karawang, Indonesia (2015-2018)**

*High School Diploma - Science Program*