

# MD. IMRAN KHAN

Experienced Manager | Banker | Compliance | Risk | Credit | Cash | CRM

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## SUMMARY

Dynamic banking professional with a track record of success in driving operational efficiency, risk management and client satisfaction. Demonstrated expertise in branch operations, loan processing and compliance management. Strong analytical and strategic thinking skills, complemented by effective communication and team leadership abilities. Committed to delivering exceptional results in alignment with organizational objectives.

## EXPERIENCE

### Manager, Case Investigation, Financial Crime & Compliance

**Standard Chartered Bank** 📅 11/2022 - 09/2023 📍 Bangladesh

- Responsible for analysing alerts generated by transaction monitoring systems & other non-automated sources related to financial crime or money laundering.
- Ensure suspicious transactions are thoroughly investigated and Suspicious Activity Reports (SARs) are filed in a timely manner.
- Communicate, work & report to Joint Financial Intelligence Unit, Local Law Enforcement Agencies, Central Bank and other relevant stakeholders.

### Manager, Regulatory Compliance

**BRAC Bank Limited** 📅 10/2021 - 10/2022 📍 Bangladesh

- Conducting a compliance review exercise on regulations in the bank to determine compliance of the system.
- Responsible for monitoring and follow up compliance with the regulatory guidelines and circulars issued by the Central Bank.
- Communication & timely reporting to central bank and other stakeholders in relation to audit or inspections on branches & head office.

### Loan Assessment Officer, RBWM

**HSBC Limited** 📅 02/2015 - 10/2021 📍 Bangladesh

- Performing customer due diligence, verification of documents, credit risk assessment and finally decisioning of loan application.
- Conducting pre-employment screening of bank's new hires and high risk roles in line with bank policy & local regulatory guidelines (STA role).
- Acting as a consultative partner with the business line and procurement prior to onboarding or receiving vendor services as part of vendor due diligence.

### Customer Service Officer, RBWM

**HSBC Limited** 📅 04/2010 - 01/2015 📍 Bangladesh

- As a frontline representative, assisting customers with various banking services and promoting bank products while ensuring positive customer experience.
- Act as a financial consultant while Identifying cross-sell opportunities of banking products through proper customer profiling & by delivering superior customer service.
- As a backoffice representative, handling customer cash, cheque & non-cash transactions while exercising appropriate caution.

### Brand Executive, Marketing & Sales

**China Southern Airlines** 📅 03/2009 - 02/2010 📍 Bangladesh

- Managing marketing campaigns, collaborating with creative teams, and ensuring brand consistency across various channels.
- Analyzing market trends, monitoring competitor activities, and actively engaging in brand promotion efforts to attract and retain customers.
- Possess drive to increase sales and achieve targets by utilising all marketing opportunities.

## SKILLS

Risk Management

Credit Management

Cash Management

Vendor Management

Financial Crime & Compliance Management

Branch Operations

Sales & Marketing

Event Management

Administrative Management

Development & Training

Supervision & Leadership

## EDUCATION

### Master of Business Administration (MBA)

**North South University** 📅 2021 📍 Bangladesh  
(Country's Number One Private University)

### Bachelor of Business Administration (BBA)

**BRAC University** 📅 2008 📍 Bangladesh  
(Country's Most Reputed University)

## ACTIVITIES AND ACHIEVEMENTS



Recognized professionally with awards: Service Champion in Branch, Champion in Contingency Risk Management, At Our Best etc.



Engaged in various voluntary and community service programs throughout educational and professional tenure.



Hobbies & Interests include Soccer, Cricket, Photography and Travelling.

## LANGUAGES

Bengali

Native ●●●●●

English

Advanced ●●●●●

Hindi

Medium ●●●●●

French

Basic ●●●●●

## REFERENCE

References & Documents available on request.