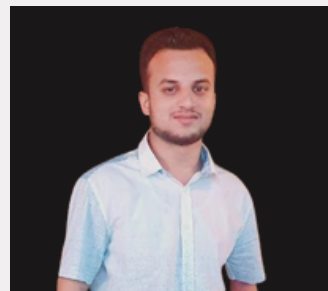


ASAD ALI

CV for Customer Service Executive



Objective

Dedicated and experienced Customer Service Executive with 2 years of proven success in delivering exceptional customer support. Seeking an opportunity in the Minora Cart Company UAE to leverage my strong communication skills, problem-solving abilities, and commitment to ensuring customer satisfaction.

Education

Darul-Aloom Anweria
Translate of Quran Paak

2008 - 2010

BISE GUJRANWALA
Matric, Hifz Quran Paak

2011 - 2013

Darul-Aloom Anweria
FA, Tajweed-ul-Quran Paak

2014 - 2016

Skills

- Customer Service
- Problem Solving
- Communication
- Financial Reporting
- Time Management
- Attention to Detail
- Cash Handling
- Accounting

Contact Person

Phone **+971 50 83 44 176**

Email **asadalimuavia555@gmail.com**

Location **Al Karama, Dubai, UAE**

Work Experience

Counter Cashier

**Gourmet Hajvery Food |
Sialkot, Pakistan 2015 - 2017**

Efficiently handled cash transactions, provided excellent customer service, and ensured accurate reconciliation of cash registers. Maintained a welcoming atmosphere for customers.

Accountant

**Al Shamik Decor Const |
Sharjah, UAE 2017 - 2021**

Managed day-to-day financial operations, including accounts payable and receivable, reconciliations, and financial reporting. Ensured compliance with accounting standards and regulations.

Customer Service Executive

Minora Cart | Dubai, UAE 2021 - 2023

Provided exceptional customer service by addressing inquiries, resolving issues, and ensuring customer satisfaction. Demonstrated effective communication skills and maintained a high level of professionalism. Resolve customer complaints, guide them and provide relevant information. Cross-selling & Marketing.

Language

Urdu/Hindi

Arabic

English

Achievements

- Maintained 100% accuracy in cash transactions over a period of 2 years.
- Received positive feedback from customers for providing exceptional service at the counter.