



ANUP RADHAKRISHNAN

ASSISTANT BRANCH HEAD

CONTACT

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LEADERSHIP

Assistant Branch Head with exceptional customer service and consultative sales abilities. Offering strong track record of building loyal customer relationships to create recurring revenue. Adept at developing and implementing policies to drive store effectiveness, demonstrated over 14-year progressive career history. Now seeking a position in an esteemed organization where I can utilize my skills and abilities in the best way and can get professional growth while being resourceful, innovative, and flexible.

EDUCATION

ALBEDO SCHOOL OF BUSINESS MANAGEMENT | ERNAKULAM
MBA, FINANCE AND HR (2013-2015)

BACHELOR PROGRAM IN COMMERCE, COMPUTER APPLICATION (2010-2013)

KERALA UNIVERSITY

B.COM (2006-2009)

GOVERNMENT VOCATIONAL HIGHER SECONDARY SCHOOL,
KERALA
HIGHER SECONDARY EDUCATION {+2} (2004-2006)

POPE PIUS XI HIGHER SECONDARY SCHOOL, KERALA
SSLC PASSED FROM KERALA BOARD (2004)

EXPERIENCE

October 2009 – December 2023

Senior Business Development Manager • UNIMONI (formerly known as UAE Exchange) • India

- WORKED WITH UAE EXCHANGE INDIA (NOW UNIMONI) AT HARIPAD BRANCH AS SHARE TRADING EXECUTIVE FROM THE YEAR (2009 – 2011).

- ELEVATED AS NODAL OFFICER - SHARE TRADING (RBDH) TO REGIONAL OFFICE (2011-2013).

- MOVED TO MAVELIKARA BRANCH AS PRODUCT HEAD - FOREX, LATER PROFILE CHANGED AS ASSISTANT BRANCH HEAD (2013 TO 2023).

ANUP RADHAKRISHNAN

PERSONAL DETAILS

- Father's Name: Mr. Radhakrishnan
 - Mother's Name: Mrs. Bindu
 - Age: 34 years
 - Date of Birth: 13-11-1988
 - Sex: Male
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PASSPORT DETAILS

- Passport No: W5044534
- Nationality: Indian
- Place of Issue: Cochin
- Date of Expiry: 05/10/2032
- Date of Issue: 06/10/2022

JOB DESCRIPTION

- MANAGED BRANCH OPERATIONS, SALES, STAFF MONITORING, CUSTOMER SERVICE, FINANCES, AND RECORDKEEPING.
- HEADING THE FOREX DEPARTMENT AND HANDLING ALL THE RELATED TRANSACTIONS.
- DEALING CUSTOMERS OF FOREIGN EXCHANGE & FOREIGN REMITTANCE.
- ISSUANCE AND VERIFYING OF FOREIGN CURRENCY DEMAND DRAFT (FCDD) AND MULTI CURRENCY TRAVEL CARDS.
- DOING MONEY REMITTANCE TRANSACTIONS TOWARDS FOREIGN NATIONS FOR EDUCATION, EMPLOYMENT, VISA FEE, MEDICAL TREATMENT, FAMILY MAINTENANCE, GIFT ETC.
- RESPONSIBLE FOR THE BUSINESS DEVELOPMENT ACTIVITIES OF FOREX PRODUCT.
- RESOLVED CUSTOMER COMPLAINTS TO MAINTAIN HIGH LEVEL OF SATISFACTION.
- ENGAGED EMPLOYEES IN BUSINESS PROCESSES WITH POSITIVE MOTIVATIONAL TECHNIQUES.