

# HASSAN ZIA

#### **Contact Me**



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Mohamed Bin Zayed City Al Ibreez Street Abu Dhabi

## Other Info

### Personal information

Passport # CM5991152 Nationality . . ..Pakistani

Place of Birth: Abu Dhabi Date Of Birth : 17-Sep-1991 Visa Status : Visit Visa Martial status: Married

<b>Skills</b> Leadership, Team Work , Social Skills.		requirement. * Ordering and delivering Cheque books to customers & bearers on customer written requests. * Processing inward & outward clearing. Dealing in inward, outward RTGS and coordinating with the treasury department. * ATM balancing, reconciling overage or shortage and report to the concerned department. * Dealing in FCY & LCY cash deposit, withdrawal transactions. * Coordinating with SBP, internal & QAU audits.
Communication, Patience.	Aug 2019 - Mar 2020	INTERNEE, Financial   PIA International
Self-motivation, Problem Solving.		Developed and maintained successful relationships with business referral sources.
Decision Making, Creativity.		Communicated with and advised clients and partners during various
Writing, Collaboration		stages of the process. Utilized training materials, reference tools, and other resources to provide accurate Up-to-date policy information to clients and partners. Good customer data base. Continuously giving good performance in the present job

## Experience

people skills.

About Me

June 2016 - June 2023 Branch Operations Manager | Faysal Bank Limited \* Ensuring to provide high standard customer services under compliance with bank policy, procedures & other regulatory requirements. Maintaing Cash Vault LCY and FCY as per SOP. Ordering and delivering Cheque books and ATMs Cards to customers & bearers on customer written requests.

Seeking employment which will allow me to grow professionally in

order to utilize my strong organizational, educational, and exceptional

- \* Processing outward clearing.
- \* Dealing inward, outward RTGS and Coordinating with the treasury department.

\* Ensuring to provide high standard customer services under

compliance of bank policy, procedures & other regulatory requirements. \* Daily vault balancing & maintaining as per SBP

\* Coordinating with SBP, internal & QAU audits.

Customer Services Officer | NiB Bnak

Apr 2015 - Jul 2016

## Are Of Expertise

Hospitality, patience, Statical Self-motivated and driven by targets. Resilience. Learning Strong communication skills –

including both verbal and written. The ability to influence and negotiate with others.

Commercial awareness.

Most Proud Of Physical Organizations,Creativity.

Decision Making , Services Provider.

Hobbies.

Doing exercise to stay fit. Listening music. Spending time with elders to learn from their experiences. Being part of conversations in groups.



2016 - 2018

2010 - 2014

2008 - 2010 2006 - 2008 Education

Master Of Business Administration (MBA) | Imperial College of Business Studies Bachelor Of Business Administration (B.B.A) | The University of Lahore I Com (Intermediate) | Punjab Group Of College Lahore Metric | Masood-e-Gunj Grammar High School



## Courses/ Trainings

Symbols 8.5 Worked on TEMENOS T-24 Smart Payment Gateway(SPG) MS Office Computerized Accounting