

AHMED YOUSSEF HUSSEIN

Customer service/sales

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📍 Marina dark_Dubai_UAE

SUMMARY

Motivated and exuberant a Challenging position with a dynamic

and progressive organization where I can integrate and utilize my professional experience and skills in SALES & TELLER & CUSTOMER SERVICE its maximum potential. Highly motivated and guest driven with the ability to solve problems and to make timely guest service decisions. Proactive with a demonstrated eye for details and leadership ability that supports an environment of employee growth and development, interdepartmental teamwork and exceptional customer service.

EDUCATION

Faculty of sharia and law

Al Azhar University 📅 09/2016 - 05/2020

LANGUAGES

Arabic Native ●●●●● English Proficient ●●●●●

SKILLS

Ability to work well alone or as part of a team to achieve the department, company's goals and targets.
- Able to work extended hours on occasions when required.

- To take initiative for providing timely resolutions & guidance for satisfactory Execution of work.
- Dynamic, self-motivated with a pleasant personality.

- Adaptability, teamwork, focus on results, developing organizational talent & an active listener.
- Good oral & written communication skills.

FIND ME ONLINE

WhatsApp
0561065739

LinkedIn
<https://www.linkedin.com/in/ahmed-youssef-5a8594237>

TRAINING / COURSES

_Financial Education Program for youth from the Institute of Banking 2023

_Traning in the credit induction program in banks 2023

EXPERIENCE

Contact center operation agent

CIB Egypt

📅 02/2022 - 12/2023 📍 Egypt

Company Description

- Providing outstanding member service, support and maintaining strong professional relationships with members via telephone.
- Respond to member telephone calls and assists with information requests.
- Responsible for receiving, originating, processing and closing applications for consumer, and all loans.
- Accurately completes related records, reports, and documentation in a timely manner.
- Perform comprehensive account and service functions in an accurate and timely manner.
- Skills used excellent verbal and written communication skills, professional appearance and attitud

Sales Executive

Banque du Caire

📅 01/2020 - 01/2022 📍 Egypt

Sales indoor credit card and personal loans

- Responsibilities: Promote and sell credit card products and loan services to potential customers through various sales channels, including phone calls, emails, and in-person meetings. Build and maintain a pipeline of leads by proactively identifying and targeting potential customers.

Teller

EGYPTIAN EXCHANGE

📅 02/2019 - 2020 📍 Egypt

Exchange currency

- - Balance currency, coin, and checks in cash drawers at ends of shifts, and calculated daily transactions using computers, calculators, or adding machines.
- Received checks and cashed for deposit, verified amounts, and checked the accuracy of deposit slips.
- Examined checks for endorsements and to verify other information such as dates, bank names, identification of the persons receiving payments and the legality of the documents.