

Profile

Overall 4+ Years of Corporate experience with
3 years of experience as an Analyst in Fraud Investigation Unit & served
as a Credit Risk Analyst in a FinTech company.
And almost an year of experience as a Junior Accountant.

Career Objective

An ambitious and hardworking employee with strong
leadership, interpersonal and analytical skills, seeking to utilize these
qualities and qualification in a competitive environment, where I can use
my vision to beat my own benchmark and add value to the organization.

Work Experience

📅 03/2021 – present 📍 BENGALURU, INDIA

ZestMoney

Sr. Analyst - Fraud Investigation Unit (June 2022- Present)

- Analysing data from the various ecosystem of lending business like customers, lenders, vendors, merchants etc. to look for suspicious patterns or trends leading to fraud/ risk and highlighting it to the relevant stakeholders/team
- Fraud prevention and risk mitigation through product solutioning from reactive to proactive approach which improves customer experience and to find long term solutions for Major fraud attacks (ID theft, ATO, Phishing scam etc..)
- Understood the customer base, their pain points and prioritise their needs with immediate actions to rectify their CIBIL records as well as to optimise the onboarding by strategising the studied features of customer transactional behaviour and with device intelligence
- End to end management of fraud schemas by investigating from identification to closure and continuous monitoring
- Hands on experience in Data Analysis tools like Salesforce, SQL, Mixpanel, SHIELD, Excel, Google sheets.

Credit Risk Analyst (March 2021- June 2022)

- Analysed and done underwriting for the application of credit limit check out personal loans and took best decisions to maximize the profit of the business with minimum risk.
- Understood credit risk strategy at the consumer lending space.
- Verified the customers with various checkpoints including KYC
- Managed the turn around time for different cases and the teams productivity to ensure equal efforts from all the members of the team.

📅 09/2017 – 07/2018 📍 PALAKKAD , KERALA, INDIA

Hotel Kairali

JUNIOR ACCOUNTANT

- Manage daily accounting and financial operation of the firm and its subsidiaries.
- Verification and posting all accounting entries, maintain timely and accurate input of information in the accounting system and perform reconciliations
- Was a part of internal audit and in the preparation of the sales tax.
- Post financial data to appropriate accounts in an automated accounting system, according to instructions.

SOORAJ K P



Personal Information

👤 11/08/1996
🏠 Indian
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Skills

Analytical ability

Communication

People Management

Mentoring

Adaptive

Languages

~ ENGLISH



~ HINDI



~ TAMIL



~ MALAYALAM



Work Experience

📅 04/2017 – 08/2017 📍 PALAKKAD , KERALA, INDIA

GS Associates APPRENTICESHIP

- E-filing of different forms to the Ministry of Finance
- Works related to Incorporation of the company
- Prepared Invitations, Notice, Acknowledgement, Minutes of AGM and other General Meetings. etc..

Internships

📅 05/2019 – 06/2019 📍 COCHIN, INDIA

Airports Authority of India (Cochin International Airport Ltd)

- > Studied the precautions that are taken by ATC to ensure proper flow of Air Traffic
- > Hierarchy, work life balance, of employees in ATC
- > Role of different departments and its importance

📅 12/2018 – 01/2019 📍 PALAKKAD, INDIA

Arya Vaidhya Pharmacy (Coimbatore) Ltd

- > Studied the organizational structure and its functioning
- > Understood the operations of the organization
- > Experienced the culture and their importance

Education

📅 08/2018 – 06/2020 📍 BENGALURU, KARNATAKA, INDIA

Aviation Management | Master of Business Administration Jain University

📅 06/2014 – 03/2017 📍 PALAKKAD, KERALA

Finance | Bachelor of Commerce NSS college Nemmara

Awards & Achievements

📅 01/2023

Star Performer Customer operations

Awarded the best performer in the customer operations department

📅 03/2023

Hackathon ZestMoney

Was a part of a team and gave insights about the loopholes and bugs inside the system

Declaration

I hereby declare that the information furnished above is true and the best of my knowledge.

Hobbies



Exploring
distant lands



Capturing
moments



Feeling the
music



Every kind of
sport



Flowing with
the water