

Mahmoud Ashraf Mohamed Aly

Dubai, United Arab Emirates | Telephone: +971 50 137 78 743 | Mahmoud_aly_1@hotmail.com

Career Objective

To use my skills and Experience in the best possible way to achieve the company's goals.

Education

Bachelor's Degree in Accounting Alexandria University (May 2016).

Skills & Abilities

Possibility to accomplish tasks quickly.

The Ability to work well under pressure and remain polite even when consumers are angry and unreasonable.

Highly Motivated

Language Skills

Arabic Mother Tongue

English B2 Level.

Computer Skills

Microsoft Office Specialist (Word – Excel – PowerPoint).

ICDL. (Certified)

Work Experience

TELLER | EL WALAA EXCHNAGE COMPANY HURGHADA, EGYPT| FEBRUARY 2021 – DECEMBRE 2023

Welcoming and Greeting the customers and being friendly.

Issuing Cash receipts for Selling and buying different currencies.

Provides support and information to customers, over the counter and by e-mail or by phone.

Complying AML Anti Money Laundering Policy and Procedures.

Answering phone calls to provide customers by information such as Currency Exchange rates.

CASHIER OVER THE COUNTER | HANOUN EXCHANGE ALEXANDRIA EGYPT | JANUARY 2017 – MARCH 2020

Provide Excellent Customer Service to Customer in a professional way.

Performs administrative tasks such as filing, making daily reports.

Answering phone calls to provide customers by information such as Currency Exchange rates

Proficiency in exchanging many different currencies.

Prepares daily sheet at the end of the day at the closing time of each business day.