# **ABDUL QAVI**



✓ abdulqavi029@gmail.com

0503899513

Abudhabi alflah st

**SKILLS** 

MS office

**Excellent communication** 

Flexible and adaptable

Problem solving

Teamwork and collaboration

### PERSONAL DETAILS

Date of Birth: 15/08/1999

Nationality : India

## **LANGUAGES**

Arabic English Hindi

# ♦ OBJECTIVE

I want to succeed in a stimulating and challenging environment that will provide me with advancement opportunities. I want to excel in this field with hard work, perseverance and dedication. I want a highly rewarding career where I can use my skills and knowledge for organizational and personal growth.

## EXPERIENCE -

### Customer service executive

2021 - 2022

Just dial Noida

Managed customer inquiries and resolved customer issues

Assisted customer with product selection and purchase decision

leading to increase sales

Monitored customer feedback and identified opportunities for

improvement in customer service process

### Administrative assistant

2023 - Present

Full option car transport Abudhabi

Organize and schedule appointment.

Plan meetings and take detailed minutes.

Write and distribute email, correspondence memos, letters, faxes

and forms.

Assist in the preparation of regularly scheduled reports.

Develop and maintain a filing system

Update and maintain office policies and procedures.

Submit and reconcile expense reports.

Provide general support to visitors.

# Secondary school certificate 2014 Swami dayanand SIC Azamgarh Higher secondary school 2016 Swami dayanand SIC Azamgarh Bachelor of business administration 2019 Integral University Lucknow Master of business administration 2022 Integral University Lucknow

## ACHIEVEMENTS & AWARDS

Awarded as best sportsperson of the year 2021 Inter University volleyball champion for the three consecutive year