



# KIERRULF T. ACABADO

## BANK TELLER / IT SUPPORT PROFESSIONAL

### CONTACT:

**+971 502 645 429**  
**kierrulfkier@gmail.com**

### EXPERTISE and SKILLS

- Skilled at receiving and processing of cash banking transactions.
- Detail oriented and knowledgeable in financial principles and practices.
- Excellent customer facing, communication and rapport building skills.
- Able to prioritize in a complex, fast-paced environment.
- Troubleshooting
- General office skills
- Exceptional understanding of computer hardware and software, operating system and applications.
- WEB development (HTML and CSS)
- Problem solving: being able to identify and resolve issues promptly and effectively.
- Comprehending technical documents and Helping employees with technical issues.
- Excellent in interpersonal, planning and communication abilities.

### PERSONAL SUMMARY

Knowledgeable bank teller with 7 years banking experience and trusted cash handling providing excellent customer service through accurate customer transactions. Also, a competent IT support professional with a proven track record of providing specialist technical and helpdesk support. Extensive experience of working in the front-line helping clients and colleagues resolve complex technical IT issues. Passionate about supporting customer needs and providing excellent service.

### WORK EXPERIENCE

#### YEAR 2017 – JANUARY 2024

##### BANK TELLER

BDO UNIBANK Inc.  
SM CITY LEGAZPI BRANCH, ALBAY, PHILIPPINES

#### YEAR 2013 – 2016

##### IT SUPPORT/DATABASE HANDLER AND INTEGRATOR/PROCESSOR

DEPARTMENT OF AGRARIAN REFORM  
LEGAZPI, ALBAY, PHILIPPINES

### EDUCATION

#### BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY

DIVINE WORD COLLEGE OF LEGAZPI  
Year 2009-2013

### REFERENCE

#### GALYROSE CATAMPONGAN

##### SUPERVISING TRAVELLING TELLER

BDO UNIBANK Inc.  
+639 071 488 419

### LANGUAGE

English  
Filipino

*I hereby certify that the above information is true and correct to the best of my knowledge and belief.*