

BRANCH INCHARGE

Sandeep Kumar Das



PROFESSIONAL SUMMARY

As a dedicated and accomplished Branch Incharge with over 10 years of experience, I have a proven track record of successfully managing and leading teams to achieve organizational goals. My biggest achievement in my current role has been implementing efficient processes which resulted in a 15% increase in branch revenue. My best qualities include strong leadership skills, excellent communication, and the ability to adapt to changing situations. I possess exceptional problem-solving abilities and have a keen eye for detail. With my extensive experience in financial management and customer service, I am confident in my ability to drive the success of any branch I am in charge of.

EXPERIENCE

Branch Incharge, LULU INTERNATIONAL EXCHANGE, United Arab Emirates, Umm Al Quwain
2017 - 2023

As a Branch Incharge at LULU INTERNATIONAL EXCHANGE in the United Arab Emirates from August 2017 to June 2023, I was responsible for overseeing the efficient and effective operation of the branch. This role required strong leadership skills, as well as a keen eye for detail and excellent customer service.

- Managed daily operations of branch
- Trained and supervised staff
- Ensured compliance with company policies
- Achieved monthly budgeted targets
- Handled customer inquiries and complaints
- Conducted financial transactions accurately
- Maintained branch budget and expenses

Branch Incharge, Al Falah Exchange Company LLC, United Arab Emirates, Ajman

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SKILLS

Communication

Creativity

Leadership

Problem-solving

Teamwork

LINKS

in LinkedIn

HOBBIES

Drawing

Cooking

Bike riding

Traveling

LANGUAGES

English Hindi Bengali Arabic

2012 - 2017

As the Branch Incharge at Al Falah Exchange Company LLC in the United Arab Emirates from December 2012 to August 2017, I was responsible for overseeing the operations and management of the branch. This involved creating and implementing strategies to increase revenue and customer satisfaction, as well as ensuring compliance with company policies and regulations.

- Managed daily operations of branch
- Developed and implemented strategies for growth
- Maintained high levels of customer satisfaction
- Ensured compliance with company policies

EDUCATION

Bachelor of Commerce, Hemwati Nandan Bahuguna Garhwal University, India, Rishikesh
2001 - 2004

Intermediate (Commerce), PUNJAB SINDH KSHETRA INTER COLLEGE, India, Rishikesh
2000 - 2001

Matriculation, IDPL Inter College, India, Rishikesh
1998 - 1999

COURSES

Tally 6.3, 8.7, and Tally .09 MS Office (Word, Excel, and PowerPoint & Outlook) Application

AutoCAD in Civil

DECLARATION

- ✓ I hereby declare that the information furnished above is true to the best of my knowledge.
- ✓ Reference can be furnished on demand.

Sandeep Kumar Das

AWARDS

- ★ My Umm Al Quwain branch has been rewarded with appreciation by the Lulu International Exchange for achieving the top PAYKII in UAE in January 2022.

PERSONAL INFO

Date of birth:

8 April 1984

Place of birth:

India

Nationality:

Indian

Driving licence:

UAE DRIVING LICENCE HOLDER

PASSPORT DETAILS

Passport number : G9306548
Date of issue : 26 June 2018
Date of expiry : 25 June 2028
Place of issue : Dubai
Visa Status : Visit visa
Visa validity : 13 April 2024