

Abdelsalam Abker Mohammdin

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Summary

Highly reliable and focused Customer Services Experienced with an exceptional client service record and extraordinary Adept at working independently or as part of professional team. Extensive experience in banking and retail customer service provision, skilled in effectively assessing customers' needs and preferring solutions, finance products.

Personal Information :-

Address: Dubai, United Arab Emirates.

Date of Birth: 03/07/1992.

Marital status: Single.

Religion: Muslim.

Academic Qualifications:-

Feb 2012 –Nov2017 **Bachelor** (honors) in financial & Banking with grade .Good, in Alsalam University, Sudan.

Certificates

- Professional Financial Accountant, look training Center, Sudan.
- Advanced Excel, ENGAZ CENTER FOR TRAINING &HUMAN RESOURCES DEVELOPMANT, 20 TRAINING HOURS KHARTOUM, SUDAN.

Languages

Arabic (mother)

English: Good

Work Experience

July 2020 - 2023 **Teller – ALTAHRIR EXCHANG, ATBARA, Sudan.**

Responsibilities:-

- Inputting of supplier invoices
- Checks Clearance.
- Teller & Treasury Services.
- Customer Service Relationship officer: such as internal and external transfers, issuing bank
- Preparation reports for senior manager.

Computer skills

- Excellent computer knowledge - MS office (Word, Excel ...etc.).

Personal Skills

- Fast learner and very much willing to gain new experience.
- Excellent communication
- Relationship building skills.
- Excellent teamwork skills.
- Strategic thinking & Analytical skills.
- Ability to work under pressure & Problem Solving.