

Amith Rynal Mendonsa

An enthusiastic M.B.A professional with over 8 years of experience in Banking & Financial services with a focus on Customer service, Teller remittance, leading a Team and building good relationships with the Clients.



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Open to Work immediately, UAE

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PROFESSIONAL EXPERIENCE

Team Lead - Executive Operations Integra Micro Systems Pvt. Ltd

09/2020 - 11/2023

Bangalore, India

Achievements/Tasks

- Managing Doorstep Banking Project in 5 Regions
- Training the Bank SPOC with required Products & Services and ensuring hassle free support in operations and field
- Building relationships with Head & Zonal offices for involvement in DSB to ensure maximum penetration
- Responsible as a SPOC for grievance management & resolving issues within satisfactory time frame
- Monitoring allocated Regions to ensure proper flow of work and completion of task within the TAT guidelines

Officer - Corporate Salary Ujjivan Small Finance Bank Limited

11/2019 - 09/2020

Mangalore, India

Achievements/Tasks

- Quality acquisition of CASA and FD products
- Acquisition of Salary accounts and cross sell TPP
- Visiting Corporate for new Business relationships
- Penetration of Fixed Deposits to existing and new customers

Passing Officer - Authorizer St. Milagres Credit Souharda Co-operative Ltd

12/2016 - 10/2019

Mangalore, India

Achievements/Tasks

- Passing entries, cheque after proper verification and cross checking ledgers
- Achieving monthly targets and deposit mobilization as required by Branch
- Verification, compiling day to day vouchers according to the day book and passing scroll

Senior Officer - Teller ICICI Bank Limited

04/2015 - 05/2016

Mangalore, India

Achievements/Tasks

- Delivered an exceptional teller experience through customer servicing and transaction processing
- Ability to deal with large transaction volumes and worked efficiently under pressure
- Proactively dealt with customer queries, service requests and processing within TAT
- Generated business leads, sourced CASA and assisted customers on Banking products and services

CORE COMPETENCIES

Customer Service

Client Relationships

Leadership

Teamwork

Branch Banking

Time Management

Teller Cash Handling

Multitasking

Flexibility

Communication

MS Office

Finacle 10x Core Banking

KYC

ACADEMICS

Master of Business Administration Srinivas School of Management

11/2012 - 08/2014

Mangalore, India

Courses

- Finance and Marketing
- Soft Skills & Projects

Bachelor of Commerce Govinda Dasa First Grade College

07/2009 - 06/2012

Mangalore, India

Higher Secondary Education St. Aloysius Pre University College

04/2007 - 03/2009

Mangalore, India

CERTIFICATION

Tally ERP 9 Certified Accounts Assistant at ICA

SOFT SKILLS & CLHRD Training Programme

LANGUAGES

English

Full Professional Proficiency

Hindi

Full Professional Proficiency

Konkani

Native or Bilingual Proficiency

Kannada

Full Professional Proficiency

INTERESTS & HOBBIES

Exercise such as Walking or going to the Gym

Photography

Spending Time in Nature

Learning New Concepts

Any Productive Activities