

## FAQRUL ALAM

Naif Building, flat 304, near al sabkha road, naif area, Deira, Dubai, UAE

faqrulalam5@gmail.com

UAE: +971562174655; Bangladesh: +8801850051490



To acquire advanced knowledge in my concern seeking a challenging career where my academic excellence will add value towards organization and personal growth.

## Work Experiences

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**Sales Associate officer** under IFIC Bank PLC at Mhadi Enterprise, Chattogram | Oct 2023 – Feb 2024.

### Responsibilities:

- Answering customers inquiries and providing valuable product knowledge.
- Assist to seniors and customers.
- Satisfactory manner, ensuring customer satisfaction.
- Clear and friendly communication enhances for customer satisfaction.
- Marketing and promotions on social media and arranging events.

## Education

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### **Masters of Business Administration in Management**

National University, Bangladesh.

2022 to 2023, Result: CGPA- 2.86 out of 4

### **Bachelor of Business Administration in Management,**

National University, Bangladesh.

2016 to 2022, Result: CGPA 2.75 out of 4.

**Skills Office Software's:** Microsoft office and internet.

**Languages Skills:** English, Hindi, Urdu and Bangali.

## Personal Profile

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**Date of Birth** : 28/04/1996  
**Sex** : Male  
**Nationality** : Bangladesh  
**Religion** : Islam  
**Marital status** : Single  
**Passport Number** : EA0914256  
**Permanent Address** : Kanchan Nagar, Fatickchari, Chattogram.  
**Visa Status** : UAE Visit Visa

## References

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Kazi Mobarak Hosan  
Alfa Exchange, Dubai, UAE  
Assistant Manager-Treasury Department  
Contact: +971566102895, Land line:042340777

S.M Golam Mawla  
Al Ansari Exchange, Al Naeem  
city centre branch, RAK, UAE.  
Contact: +971504689824