# ROHIT RAMESH

## **FRONTLINE ASSOCIATE**

09-06-2023 TO PRESENT

## **PERSONAL DETAILS**

GENDER : MALE

DOB : 28-04-1999

: HINDHU

RELIGIOUS

MARITAL STATUS : SINGLE

NATIONALITY : INDIAN

PASSPORT NO: T0549844

## **PERMANENT ADDRESS**

VILLA NO; 19, NEAR AL AIN MALL, AL AIN, ABUDHABI

**UNITED ARAB EMIRATES** 

MOB: +971507035226

EMAIL ID: rohitramesh747@gmail.com

#### **SKILL HIGHLIGHTS**

- \*COMPUTER OPERATING SKILLS
- \*PROJECT MANAGEMENT
- \*STRONG DECISION MAKER
- \*COMPLEX PROBLEM SOLVER
- \*CREATIVE
- \*TEAMWORK
- \*MULTITASKING
- \*LEARNING SKILLS
- \*SALES TALK
- \*COMMUNICATION SKILLS

#### **LANGUAGES**

- \*ENGLISH ADVANCED
- \*MALAYALAM ADVANCED
- \*HINDI ADVANCED
- \*ARABIC BEGINNER

#### **OBJECTIVE**

TO SERVE IN PROGRESIVE ORAGANIZATION OFFERING JOB SATISFACTION IN CHALLENGING WORK ENVIRONMENT AND VAST OPPURTUNITIES FOR CAREER DEVELOPMENT BASED PURELY UPON TARGETS ACHIEVEMENT AND RESULT.

## **EXPERIENCE**

09-06-2022 TO PRESENT

LULU INTERNATIONAL EXCHANGE LLC

#### FRONTLINE ASSOCIATE

\*PROVIDE EXCELLENT CUSTOMER SERVICE TO ENSURE SATISFACTION

\*EFFECTIVE CASH HANDLING

\*KNOWLEDGE OF AML AND CFT

\*ENSURE SPEEDY RESOLUTION OF ALL CUSTOMER COMPLAINTS IN AN

APPROPRIATE MANNER

\*INCREASE CUSTOMER BASE THROUGH APPROPRIATE MARKETING/SALES

**INITIATIVES AS PER ORGANIZATION MANDATE** 

\*FACILITATE THE CUSTOMER'S TRANSACTIONS IN ACCORDANCE WITH BRANCH

**OPERATIONS PROCEDURES** 

\*COMPLETE ALL TRANSACTION DOCUMENTS CORRECTLY AND IN A TIMELY

MANNER

## **EDUCATION**

2021 TO 2022

NSS POLYTECHNIC COLLEGE, PANDALAM

DIPLOMA IN MECHANICAL AND AUTOMOBLE ENGINEERING

2017 TO 2021

**IIIT COLLEGE, PATHANAMTHITTA** 

**BACHELOR OF BUSINESS ADMINISTRATION** 

2015 TO 2017

**PADANILAM HSS** 

**HSE** 

2015

**PADANILAM HSS** 

**SSLC** 

# **DECLARATION**

I HERE BY DECLARE THAT ALL ABOVE MENTIONED PARTICULAR ARE TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE AND BELIEF