

## **Ismail Khan**

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About

Excellent organizational and administrative skills with experience in Indoor sales; Purchasing, Dealing with customers and suppliers, high level workloads within strict deadlines.

Key Skills					
<ul><li> Administration</li><li> Sales Coordinator</li><li> Purchasing</li></ul>	UAE Driving I	plications Proficiency License hin strict deadlines	•	Customer Service Systematic and Efficient Fluent in English	
Academic Qualification					
Board of Higher Seco	Certificate			1997	
Technical Qualification Education					
Diploma in Physiotherapy		Distinction Level			1999
Diploma in Computer Applications		PGDCA		:	2001
Diploma (2 years) in	Dental Technolog	y Ceramic & Acrylic			2005
Professional Experience and Significant Achievements					

## **Professional Experience and Significant Achievements**

## Multi-tasking Freelance (UAE & India) 16/May/21 – Present

- Project assistance (Restaurant, Café, Beauty Lounge).
- Back to Back Sales

# Admin cum Warehouse In-Charge (Dental Division)06/Nov/05 – 15/May/21Al Mazroui Medical & Chemical Supplies, U.A.E.

Dealer of medical and chemical supplies for medical, dental, laboratory, education and pharmacy, covering all private and governmental clinics, hospitals, universities, etc. within U.A.E., Oman and Qatar.

- Handles weekly and monthly reports for manager's review.
- Handles meeting minutes every departmental meeting.

- Attends major and international events participated by the company.
- Coordinates with the suppliers regarding purchase orders.
- Provides customer service and correspondence.
- Coordinates with the sales persons / sales executives.
- Handles quotations/tenders for private and governmental customers.
- Attending the phone calls.
- Handles Warehouse (complete tasks and responsibilities).
- Inventory control.
- Stock taking and maintaining the stock.
- Handles walk in customers.
- Following up for the pending issues.

#### Dental Lab Technician

Dental Shade Dental Lab, India

06/Apr/04 - 30/Sep/05

Dental Lab for complete Orthodontics and Prosthetics fabrications.

- Preparing partial and complete Acrylic dentures.
- Hot cure and cold cure prosthesis.
- Pouring the denture casts.
- Casting of precious and non-precious metal.
- Preparing Dentures with Orthodontic appliances.
- Wax carving for missing tooth of the patient impression.
- Grinding and polishing of metal crowns.
- Preparing Ceramic units.
- Firing of Ceramic units.

#### Sales Representative

Tata Teleservices, India

02/July/02 – 10/Jan/04

One of the largest Teleservices providers in India.

- Marketing and Advertising.
- Convincing the clients to activate the new connections.
- Migrating clients from different local services to Tata services.
- Customer service support.
- Tele collects the unpaid subscribers, reminding them of their unpaid bills.
- Installation and Demonstration of Landline devices.
- Assisting and Training newcomers.

## General Assistant

<u>Daulat Traders, India</u>

Readymade garments dealer.

- Depositing Cheques against the clients.
- Registration and Renewals of the Trade Licenses.
- Registration of the company vehicles.
- Arranging salaries for the employees.
- Organizing part and clearance sale.
- Assisting in purchasing the goods.
- Preparing reports on weekly basis.

References will be provided up on request.

### 25 /July/00 – 06/May/02