



# NOUREDDIN RASHID

Customer service officer

## About Me

I provide customer support and handle inquiries and issues to ensure customer satisfaction.



+962 780 563 707



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Amman, JORDAN

## LANGUAGE

- Arabic  95%
- Turkish  81 %
- English  60%

## EXPERTISE

- Management Skills
- Creativity
- Negotiation
- Critical Thinking
- Leadership

## EXPERIENCE

### Customer Service Representative

#### Alawneh Exchange

📅 05/2023 - Ongoing 📍 Amman

Currency exchange , remittance delivery, issuance of remittances, and opening accounts for clients.

### Administrator in the Relations Department of Al-Yamani Company for University and Educational Services

📅 2020 - 2023 📍 Ankara

### Private teacher of the Turkish language

📅 2020 - 2023

### Customer services representative at Al-Bahath Water Company

📅 2015 - 2018 📍 Amman

## EDUCATION

### Bachelor's degree in political science

Mutah University - Faculty of Social Sciences  
2014 - 2018, Jordan

### Master of International Relations

Kutahya Dumlupinar University - College of  
Economics and Administrative Sciences 2019 -  
2021, Turkey

### Turkish language diploma

KTO KARATAY  
2019,

## SKILLS SUMMARY

Information and quality management system -seminar

Quality management system information -symposium 2

Symposium professional development and child development

A course on child abuse and social services -1

A course on child abuse and social services -2