Address: Damascus - Jaramana Mob: 00963935961977 E-mail: <u>Hemanaserallah@gmail.com</u>



AIHAM NASER ALLAH

Objective:

Seeking a challenging career in the area of economics whereby I could utilize my knowledge, skills & contribute in the growth of the establishment.

I aspire to be promoted and kept with you always.

Education :

Sep 2010 - Jun 2016	Damascus University Bachelor's degree in Economics, Banks and Insurance Merit: Very good. Average (74.01%)
Sep 2009 - Jun 2010	United Arab Emirates - Ajman High School Certificate, The Scientific Institute _The Scientific Sector Merit: Excellent. Average (91.5%)

Experience :

Nov 2019 _ Present The Real Estate Market in Damascus

Freelancer

- Investing in Real State and achieve high financial profits
- Contribution in real estate sales, purchase and leasing
- Analysis of the business environment and market expectations

Sep 2018 _ Oct 2019

Syriatel Mobile Telecom

Enterprise & operations risk management specialist

- Designing and implementing an overall risk management process for the organization, which includes an analysis of the financial impact on the company when risks occur
- Performing a risk assessment : Analysing current risks and identifying potential risks that are affecting the company
- Performing a risk evaluation: Evaluating the company's previous handling of risks, and comparing potential risks with criteria set out by the company such as costs and legal requirements
- Submitting risk treatment proposals with one of the following options: reduce, transfer, accept or avoid
- Performing a risk monitoring : follow up the risk treatment and verification
- Risk reporting tailored to the relevant audience. (Educating the board of directors about the most significant risks to the business; ensuring business heads understand the risks that might affect their departments; ensuring individuals understand their own accountability for individual risks)
- Creating business continuity plans to limit risks
- Participate in conducting the OJT for new team members and promote a culture of knowledge transfer, cooperation and team work.
- Contribute to the continuous improvement of Syriatel Quality Management System.

Sep 2017 _ June 2018 The Real Estate Market in Damascus - Jaramana

Freelancer

- Investing in Real State and achieve high financial profits
- Contribution in real estate sales, purchase and leasing
- Analysis of the business environment and market expectations

Nov 2016 – Aug 2017 Berkshire Real Estate Development, Dubai Marketing and sales

- Assisting in effective implementation of sales strategy and plan.
- Assisting the Manager in selling activities with clients
- Marketing and advertising in social media about luxury properties
- Ensuring consistently high-level of Customer Service to clients
- Building relationships with existing clients about portfolio & services
- Introducing new clients and building a continuing relationship

May 2015 – Nov 2015

Real Estate Office Al Sham, Damascus - Jaramana

Freelancer

- Bought, sold and rented apartments.
- Made contracts for tenants by municipality.

Dec 2012 _ Jul 2013

Royal Care, Sharjah

Sales Representative

- Meeting or exceeding sales goals
- Coordinating sales efforts with marketing programs
- Preparing and submitting sales contracts for sales
- Answering client questions about products, prices and availability

Jul 2010 – Nov 2012 Syrian Arab Red Crescent Volunteer

- Participated in the workshop of the principles of psychosocial support (Valid certificate of participation) From SARC.
- Participated as active volunteer within different fields and activities in SARC :
- ✓ First aid
- ✓ Principles of Disaster
- ✓ Logistics
- \checkmark Water and sanitation
- ✓ Housing and camps (Refugees and homeless camps 2012 Damascus)
- ✓ Community Rating
- ✓ Psychological support
- Visited the neediest families and assessed their needs (neediest families program).
- Provided psychosocial support to the children's cancer patients in two hospitals :
 1- The children's cancer hospital 2- Peronist hospital.
- Participated in the human development courses in The Syrian Trust For Development and in the Work Clinics :
- ✓ Time management
- ✓ Human resources
- ✓ Coach Preparation

Language skills

Arabic – native

English - very good

Learning other languages

Computer Skills:

Microsoft Office XP

Internet skills

Computer software

Personal character:

- Friendly
- Confident
- Persistent
- Organized
- Self motivated
- Self discipline
- Self learning
- Adjust to work in both individually and in group

Skills:

- Interpersonal & presentation skills
- Creative problem solving
- High level of accuracy
- Logical analysis
- ➢ Team player
- ➢ Motivation
- Flexibility to perform various tasks
- Performing well under pressure
- Social media

Personal details:

- > Nationality : Syrian
- **Date and Place of Birth** : 03/11/1991 U.A.E
- Military Service : exempt
- > Marital Status : Single
- **Gender** : Male

Additional Information:

Holding UAE valid driving license.

All documents are available upon request